

**U.S. District Court**  
**United States District Court for the Southern District of New York (Foley Square)**  
**CIVIL DOCKET FOR CASE #: 1:09-cv-09011-SAS**  
***Internal Use Only***

Castillo et al v. General Motors Company  
Assigned to: Judge Shira A. Scheindlin  
Case in other court: USBC-DDE, 09-00113 (PJW)  
Cause: 28:1331 Fed. Question

Date Filed: 10/27/2009  
Date Terminated: 11/05/2009  
Jury Demand: None  
Nature of Suit: 423 Bankruptcy Withdrawal  
Jurisdiction: Federal Question

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Date Filed	#	Docket Text
10/27/2009	<u>1</u>	CASE TRANSFERRED IN from the United States Bankruptcy Court – District of Delaware; Case Number: 09–cv113(PJW). Original file with documents numbered 1–10 (Excluding Doc.#4), certified copy of transfer order and docket entries received. Document filed by General Motors Company.(rdz) Modified on 11/2/2009 (rdz). (Entered: 10/27/2009)
10/27/2009		Magistrate Judge Frank Maas is so designated. (rdz) (Entered: 10/27/2009)
10/27/2009		Case Designated ECF. (rdz) (Entered: 10/27/2009)
10/27/2009		Mailed letter to the United States Bankruptcy Court – District of Delaware acknowledging receipt of their entire file, a certified copy of the transfer order and docket entries. (rdz) Modified on 11/2/2009 (rdz). (Entered: 10/27/2009)
10/27/2009		Mailed notice with REVISED Rules and ECF Registration Package to the attorney(s) of record. (rdz) Modified on 11/2/2009 (rdz). (Entered: 10/27/2009)
11/05/2009	<u>2</u>	RESPONSE of Plaintiff's in Opposition to New GM's Motion under Fed. R. Civ 12(b)(6) to Dismiss Plaintiff's Complaint for Failure to State a Claim upon Which Relief can be Granted. Document filed by Kelly Castillo, Nichole Brown, Brenda Alexis Digiandomenico, Valerie Evans, Barbara Allen, Stanley Ozarowski, Donna Santi. (Young, S. Alyssa) (Entered: 11/05/2009)
11/05/2009	<u>3</u>	DECLARATION of Robert W. Schneider II re: <u>2</u> Response, of Plaintiff's in Opposition to New GM's Motion under Fed. R. Civ. 12(b)(6) to Dismiss Plaintiffs' Complaint for Failure to State a Claim Upon Which Relief can be Granted. Document filed by Kelly Castillo, Nichole Brown, Brenda Alexis Digiandomenico, Valerie Evans, Barbara Allen, Stanley Ozarowski, Donna Santi. (Attachments: # <u>1</u> Exhibit T, # <u>2</u> Exhibit U, # <u>3</u> Exhibit V)(Young, S. Alyssa) (Entered: 11/05/2009)
11/05/2009	<u>4</u>	NOTICE OF APPEARANCE by S. Alyssa Young on behalf of Kelly Castillo, Nichole Brown, Brenda Alexis Digiandomenico, Valerie Evans, Barbara Allen, Stanley Ozarowski, Donna Santi (Young, S. Alyssa) (Entered: 11/05/2009)

11/05/2009	<u>5</u>	NOTICE OF APPEARANCE by Michael John Tiffany on behalf of Kelly Castillo, Nichole Brown, Brenda Alexis Digiandomenico, Valerie Evans, Barbara Allen, Stanley Ozarowski, Donna Santi (Tiffany, Michael) (Entered: 11/05/2009)
11/05/2009	<u>6</u>	ORDER that because this is a core proceeding, this case is hereby transferred to the United States Bankruptcy Court for the Southern District of New York. The Clerk of the Court is directed to transfer this case to the Bankruptcy Court forthwith. (Signed by Judge Shira A. Scheindlin on 11/5/09) (dle) (Entered: 11/05/2009)
11/05/2009		(Court only) ***Civil Case Terminated.*** (laq) (Entered: 11/09/2009)

**UNITED STATES DISTRICT COURT  
SOUTHERN DISTRICT OF NEW YORK**

-----X  
**KELLY CASTILLO, NICHOLE BROWN,  
BRENDA ALEXIS DIGIANDOMENICO,  
VALERIE EVANS, BARBARA ALLEN,  
STANLEY OZAROWSKI, and DONNA  
SANTI,**

**Plaintiffs,**

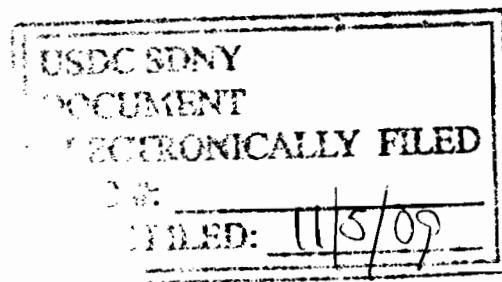
**- against -**

**GENERAL MOTORS COMPANY, f/k/a  
NEW GENERAL MOTORS COMPANY,  
INC.,**

**Defendant.**

**ORDER**


**09 Civ. 9011 (SAS)**



-----X  
**SHIRA A. SCHEINDLIN, U.S.D.J.:**

Pursuant to section 157(a) of the Bankruptcy Amendments and the Federal Judgeship Act of 1984, any or all cases under Title 11 of the Bankruptcy Code and any or all proceedings arising under Title 11 or arising in or related to a case under Title 11 are referred to the bankruptcy judges for this district. *See* 28 U.S.C. § 157(a). Because this is a core proceeding, the above-captioned case is hereby referred to the United States Bankruptcy Court for the Southern District of New York. The Clerk of the Court is directed to transfer this case to the Bankruptcy Court forthwith.

SO ORDERED:



Shira A. Scheindlin  
U.S.D.J.

Dated: New York, New York  
November 5, 2009

**- Appearances -**

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UNITED STATES DISTRICT COURT  
SOUTHERN DISTRICT OF NEW YORK

KELLY CASTILLO, NICHOLE BROWN,  
BRENDA ALEXIS DIGIANDOMENICO,  
VALERIE EVANS, BARBARA ALLEN,  
STANLEY OZAROWSKI, and DONNA  
SANTI,

Plaintiffs,

v.

GENERAL MOTORS COMPANY, f/k/a NEW  
GENERAL MOTORS COMPANY, INC.,

Defendant.

Case No. 09-cv-09011(SAS)

ECF Filing

**PLAINTIFFS' RESPONSE IN OPPOSITION TO NEW GM'S MOTION UNDER FED. R.  
CIV. 12(b)(6) TO DISMISS PLAINTIFFS' COMPLAINT FOR FAILURE TO STATE  
A CLAIM UPON WHICH RELIEF CAN BE GRANTED**

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Dated: November 4, 2009



**TABLE OF CONTENTS**

**ARGUMENT**.....1

**I. New GM’s Motion To Dismiss Addresses The Ultimate Interpretation Of The ARMSPA Rather Than The Sufficiency Of The Pleadings** .....2

**II. Count II Of Plaintiff’s Complaint, For Implied Assumption Of Liability, States A Claim Sufficient To Survive Defendant’s Motion To Dismiss** ..... 2

**III. Whether This Action Is Subject To Injunction Is Completely Dependent On The Ultimate Issue Raised Herein, Namely, Whether The Settlement And Final Judgment Are Assumed Liabilities Under The ARMSPA**.....6

**CONCLUSION** .....7

**Proposed Motion for Summary Judgment**.....APPENDIX A

**TABLE OF AUTHORITIES**

**Cases**

**Page(s)**

*Bell Atl. Corp. v. Twombly*, 550 U.S. 544 (2007) .....1

*Berlinger v. Lisi*, 288 A.D.2d 523, 525, 731 N.Y.S.2d 916 (N.Y. App. Div. 2001) .....3

*Clean Harbors v. Arkema, Inc. (In re Safety-Kleen)*, 331 B.R. 605 (Bankr. D. Del. 2005).....6, 7

*Frank May Associates Inc. v. Boughton*, 281 A.D.2d 673 (N.Y. App. Div. 2001) .....5

*Matter of Boice*, 226 A.D.2d 908 (N.Y. App. Div. 1996) .....3

*Pache v. Aviation Volunteer Fire Co.*, 20 A.D.3d 731 (N.Y. App. Div. 2005).....3

*Riedman Corp. v. Gallagher*, 48 A.D.3d 1188 (N.Y. App. Div. 2008).....5

*Roth v. Jennings*, 489 F.3d 499 (2d Cir. 2007).....1

*Swierkiewicz v. Sorema N. A.*, 534 U.S. 506 (2002).....1

*XO Communications, LLC v. Level 3 Communications, Inc.*, 948 A.2d 1111 (Del. Ch. 2007) .....2

**Statutes**

28 U.S.C.A. § 2201 (West).....2

**Rules**

Fed. R. Civ. P. 12(d) .....1

Fed. R. Civ. P. 12(b)(6).....1

Fed. R. Civ. P. 56.....1

Fed. R. Civ. P. 57.....2

### ARGUMENT

A motion to dismiss for failure to state a claim will be granted only where the plaintiff has not alleged “enough facts to state a claim to relief that is plausible on its face.” Bell Atl. Corp. v. Twombly, 550 U.S. 544, 127 S. Ct. 1955, 1974, 167 L. Ed. 2d 929 (2007). On a motion to dismiss for failure to state a claim, pursuant to Fed. R. Civ. P. 12(b)(6), all factual allegations in the complaint are accepted as true. See Swierkiewicz v. Sorema N. A., 534 U.S. 506, 508, 122 S. Ct. 992, 152 L. Ed. 2d 1 (2002). While a court normally examines only these allegations on a motion to dismiss, “[d]ocuments that are attached to the complaint or incorporated in it by reference are deemed part of the pleading and may be considered.” Roth v. Jennings, 489 F.3d 499, 509 (2d Cir. 2007).

However, according to Fed. R. Civ. P. 12(d), if a motion under Rule 12(b)(6) presents matters outside the pleadings, and not excluded by the court, the motion must be treated as one for summary judgment under Rule 56. New GM relies extensively on the sale order, which was not part of the pleadings. If it is to be considered, then the motion “must be” taken as one for summary judgment pursuant to Rule 56.

Further, New GM’s motion has requested a determination on the merits. Although couched as a motion under Fed. R. Civ. P. 12(b)(6) for failure to state a claim, New GM actually attacks the plaintiffs’ interpretation of the sale documents. New GM’s Motion to Dismiss and Plaintiffs’ Motion for Partial Summary Judgment (when it is allowed to be filed under the Local Rules) are, in effect, flip sides of the same coin. Both parties are asking the Court to determine whether the liability under the class action settlement agreement and judgment is an “Assumed Liability” as defined in the ARMSPA.

**I. New GM's Motion To Dismiss Addresses The Ultimate Interpretation Of The ARMSPA Rather Than The Sufficiency Of The Pleadings.**

New GM's Motion to Dismiss raises no issue as to whether an actual controversy exists, nor does it question whether plaintiffs have pleaded the proper elements of their cause of action.

Plaintiffs' complaint requests declaratory judgment under Delaware's Declaratory Judgment Act:

Four elements must be met for the court to consider a controversy suitable for declaratory judgment: (1) the controversy must involve a claim of right or other legal interest of the party seeking declaratory relief; (2) the claim of right or other legal interest must be asserted against one who has an interest in contesting the claim; (3) the conflicting interest must be real and adverse; and (4) the issue must be ripe for judicial determination.

XO Communications, LLC v. Level 3 Communications, Inc., 948 A.2d 1111, 1117 (Del. Ch. 2007); See, e.g., Fed. R. Civ. P. 57; 28 U.S.C.A. § 2201 (West). That the plaintiffs have met the requisite elements is self-evident from the complaint, and New GM does not claim otherwise.

Rather, New GM argues that plaintiffs' claims fail on the merits according to New GM's flawed interpretation of the ARMSPA. Plaintiffs also believe that interpretation of the ARMSPA is an issue of law and ripe for decision at this time. To that end, plaintiffs will seek permission to file a Motion for Summary Judgment as to Count I as soon as possible. In light of the local rules, plaintiffs will not file their Motion for Summary Judgment until an appropriate pre-motion conference can be had. Rather than repeat these arguments, plaintiffs attach their anticipated Memorandum in Support of Motion for Partial Summary Judgment, as to Count I Only, for Express Assumption of Liability to this pleading as Appendix A. In response to New GM's arguments on the merits regarding express assumption of liability under the ARMSPA, plaintiffs incorporate by reference the arguments set forth fully that memorandum.

**II. Count II Of Plaintiff's Complaint, For Implied Assumption Of Liability, States A Claim Sufficient To Survive Defendant's Motion To Dismiss.**

Initially, plaintiffs note that a ruling in their favor on Count I for express assumption of

liability would render Count II of their complaint superfluous, and, therefore, respectfully suggest that a declaration of rights as to the merits of Count I is appropriate prior to taking up Count II. Ultimately, because plaintiffs have adequately stated a claim for a declaration that New GM impliedly assumed the liability at issue, the Motion to Dismiss must be denied as to Count II.

While Count I presents an issue of law to be determined by the Court, Count II is a different matter in that it asserts an implied contract based on the conduct of New GM. While further discovery must be done prior to a determination on the merits as to Count II, plaintiffs' complaint adequately states a claim such that the present Motion to Dismiss must be denied.

New GM describes Count II of plaintiffs' complaint as "an apparent afterthought" and requests dismissal absent citation to legal authority. There is no doubt, however, that a contract may be implied under the laws of New York. "It is well established that a contract may be implied in fact where inferences may be drawn from the facts and circumstances of the case and the intention of the parties as indicated by their conduct." Pache v. Aviation Volunteer Fire Co., 20 A.D.3d 731, 732, 800 N.Y.S.2d 228, 229 (N.Y. App. Div. 2005). "Thus, an agreement by conduct does not differ from an express agreement except in the manner by which its existence is established." Matter of Boice, 226 A.D.2d 908, 910, 640 N.Y.S.2d 681, 682 (N.Y. App. Div. 1996). For example, the performance and acceptance of services can give rise to the inference of an implied contract. Berlinger v. Lisi, 288 A.D.2d 523, 525, 731 N.Y.S.2d 916 (N.Y. App. Div. 2001).

In this case, it is clear that New GM did assume responsibility for the settlement and judgment *expressly* by virtue of the ARMSPA. The ARMSPA, however, is not the only source of responsibility for the settlement and judgment. As alleged in the complaint, the outward

manifestations of intent to the class were such that New GM has impliedly accepted responsibility for the settlement and final judgment even in the absence of express language in the ARMSPA. Per the allegations of the complaint, Old GM began honoring the settlement shortly after preliminary approval and months prior to bankruptcy. *Complaint*, ¶42. Following notice of the settlement to the class, *Complaint*, ¶30, class members began submitting claims to Old GM and Old GM paid them under the terms of the settlement. *Complaint*, ¶42. The class reimbursements were clearly made pursuant to the settlement in that they were made according to the percentages of reimbursement required by the settlement. *Complaint*, ¶¶ 44, 46, 48.

When Old GM or New GM paid for these repairs, the repairs were characterized as made under “warranty.” *See, e.g., Complaint*, ¶¶44, 46, 48 and *Exs. P, O, and Q*. The repairs continued to be made and characterized as “warranty” after Old GM filed for bankruptcy, during the time customers or class members could have objected to the 363 sale, and following the 363 sale while it could have been appealed. *Id.* Meanwhile, Old GM and New GM wrote directly to customers, including class members, discussing the customers’ “trust,” “confidence,” and “loyalty” to the brand, and advising those class members that warranty coverage would continue unchanged. *Complaint*, ¶¶50, and *Exs. R and S*. Having courted the class members’ trust and loyalty with promises of continued warranty coverage, New GM now claims to have “discontinued [its] voluntary continuation of MLC’s customer satisfaction program.” *New GM’s Motion to Dismiss*, p. 13-14.

New GM’s assertion that an implied contract is without consideration under these circumstances is completely inconsistent with the law and inconsistent with Old GM’s arguments to the bankruptcy court. Of course, New GM has provided no authority to support its assertion that additional consideration is required under the circumstances. Even so, the continuing

goodwill of the class members, who are its customers, among other possible sources of consideration, is by itself sufficient to support the agreement.

New York recognizes customer goodwill as an asset that can be bought and sold like any other. Riedman Corp. v. Gallager, 48 A.D.3d 1188, 1190, 852 N.Y.S.2d 510 (N.Y. App. Div. 2008)(“Neither the HFC agreement nor any of the documents relating to it refers to the purchase of assets from HFC, such as customer accounts, customer lists or goodwill”); Frank May Associates Inc. v. Boughton, 281 A.D.2d 673, 674, 721 N.Y.S.2d 154 (N.Y. App. Div. 2001))(covenant not to compete part of consideration for sale of business with its goodwill). In the bankruptcy proceeding itself, when Old GM sought permission to continue warranty coverage during the bankruptcy proceeding, its customers were described as the “lifeblood of the business,” and continued warranty service was deemed “absolutely essential to maintaining customer loyalty.” *Complaint*, ¶35. For New GM to suggest in its Motion to Dismiss that it got nothing in return for reimbursing class members for the repairs at issue is absurd.

New GM’s other claimed legal grounds for dismissal of Count II, expressed under Part C of its brief in only two sentences, are so undeveloped as to be impossible to address with any specificity. New GM repeats its mantra that Old GM “never admitted liability” and quotes six words from the sale order without explaining what relationship either bear to an implied contract based, in large part, on New GM’s post 363 sale conduct. Absent a more complete explanation of how New GM’s arguments addressed to Count II differ from those asserted against Count I, plaintiffs direct the Court to the arguments set forth in its Memorandum in Support of Motion for Summary Judgment, previously incorporated herein.

**III. Whether This Action Is Subject To Injunction Is Completely Dependent On The Ultimate Issue Raised Herein, Namely, Whether The Settlement And Final Judgment Are Assumed Liabilities Under The ARMSPA.**

In its Motion to Dismiss, New GM is at pains to repeatedly accuse plaintiffs of violating injunctions set forth in paragraphs 8 and 47 of the sale order. New GM's rhetoric fails to acknowledge that its accusation is dependent entirely upon a decision on the merits of the case: namely, whether the settlement and final judgment that resolved the Class Action is an Assumed Liability pursuant to the terms of the ARMSPA. In the simplest terms, one major purpose of the sale order and the ARMSPA was to make New GM responsible for the Assumed Liabilities.

To that end, enforcement of the Assumed Liabilities is an exception to each injunction relied upon by New GM. Paragraph 8 of the sale order, for example, bars claims against New GM based on liabilities of Old GM "[e]xcept as expressly permitted or otherwise specifically provided by the MPA or this Order."<sup>1</sup> The ARMSPA, which the sale order refers to as the "MPA," expressly states that New GM will be responsible for the Assumed Liabilities in Section 2.1. Moreover, the sale order, itself, repeatedly exempts Assumed Liabilities from those obligations for which New GM was not responsible. *Id.* ¶¶ AA, DD, 7, 9, 10, 46, 47, 48. Paragraph 47, also relied by New GM, excludes pursuit of Assumed Liabilities from any injunction protecting New GM: persons are prohibited from commencing any action against New GM "with respect to any (i) claim against the Debtors other than Assumed Liabilities. . ."

The sale order itself contemplates disputes requiring interpretation of the ARMSPA. *See, e.g.,* ¶ 71. Surely an action, for declaratory judgment as to the scope of Assumed Liabilities as defined by the ARMSPA, is the appropriate vehicle to resolve such a dispute so that New GM's histrionic request for sanctions in its prayer for relief is without merit. *See, e.g., Clean Harbors*

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<sup>1</sup> In an exercise in creative editing, New GM chose to omit the pertinent exception in the block quote it provided for the Court's benefit in its Memorandum supporting its Motion to Dismiss.




v. Arkema, Inc. (In re Safety-Kleen), 331 B.R. 605 (Bankr. D. Del. 2005)(refusing to sanction claimant for declaratory judgment action seeking interpretation “Assumed Liabilities” as defined by 363 sale agreement).

**Conclusion**

For all of the foregoing reasons, the Court should deny New GM’s Motion to Dismiss for Failure to State a Claim.

Dated: New York, New York  
November 4, 2009

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# APPENDIX A

UNITED STATES BANKRUPTCY COURT  
SOUTHERN DISTRICT OF NEW YORK

In re MOTORS LIQUIDATION COMPANY,  
f/k/a GENERAL MOTORS CORP., *et al.*,

Debtors,

KELLY CASTILLO, NICHOLE BROWN,  
BRENDA ALEXIS DIGIANDOMENICO,  
VALERIE EVANS, BARBARA ALLEN,  
STANLEY OZAROWSKI, and DONNA  
SANTI,

Plaintiffs,

v.

GENERAL MOTORS COMPANY, f/k/a NEW  
GENERAL MOTORS COMPANY, INC.,

Defendant.

Chapter 11  
09-50026 (REG)  
Jointly Administered

Adv. Proc. No. \_\_\_\_\_

**PLAINTIFFS' MEMORANDUM IN SUPPORT OF**  
**MOTION FOR PARTIAL SUMMARY JUDGMENT**  
**AS TO COUNT I, ONLY, FOR EXPRESS ASSUMPTION OF LIABILITY**

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### Summary of Argument

Under the Amended and Restated Master Sale and Purchase Agreement (“ARMSPA”), General Motors Corp. n/k/a Motors Liquidation (“Old GM”) sold certain assets *and liabilities* to General Motors Company f/k/a New General Motors Company, Inc. (“New GM”). *Ex. C.*<sup>1</sup> Indeed, the liabilities assumed by New GM formed part of the purchase price. *Id.*, § 3.2(a)(iv), p. 34. As of the date of the Closing, New GM agreed to “assume and thereafter pay or perform as and when due, or otherwise discharge, all of the Assumed Liabilities.” *Ex. C.*, § 2.1(b), p. 23.

The ARMSPA defines “Liabilities” as broadly as possible—including “any and all liabilities and obligations of every kind and description whatsoever ... and those arising under any Law, Claim, Order, Contract or otherwise.” *Ex. C.*, § 1.1 (definition of “Liabilities”), p. 11. Thereafter, Liabilities<sup>2</sup> fall into two categories—Assumed Liabilities or Retained Liabilities. In fact, the ARMSPA defines Retained Liabilities as anything “other than the Assumed Liabilities” and “in all cases with the exception of the Assumed Liabilities ....” *Ex. C.*, § 2.3(b), p.30. So long as a Liability falls within the definition of an Assumed Liability, it, by definition, is not a Retained Liability. *Id.*

Under the ARMSPA, New GM agreed to assume “the following Liabilities of [Old GM]:”

all Liabilities arising under express written warranties of Sellers that are specifically identified as warranties and delivered in connection with the sale of a new, certified used or pre-owned vehicles or new or remanufactured motor vehicle parts and equipment (including service parts, accessories, engines and transmissions) manufactured or sold by Sellers or Purchaser prior to or after the Closing ....

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<sup>1</sup> Exhibits A through S were attached to Plaintiffs’ verified Complaint for Declaratory Judgment and, to avoid a second filing of voluminous exhibits, have not been attached to this pleading. Exhibits T through V, which were not previously part of the Court’s file, are attached to this pleading.

<sup>2</sup> Throughout the ARMSPA, the use of a defined term is indicated by the use a capital letter rather than quotation marks. Due to the frequency of these terms in this memorandum and to be consistent with the ARMSPA, plaintiffs have adopted the same convention in this pleading.

*Ex. C, § 2.3(a)(vii)(A), p. 29.* The claims asserted in the Saturn VTi class action, the subsequent class settlement, and the resulting class judgment (collectively “Class Judgment”) are Liabilities “arising under” the express written warranties of Old GM. As a result, New GM assumed responsibility for the Class Judgment.

**Statement Of Undisputed Facts**

1. On October 10, 2007, Plaintiffs on behalf of a class brought claims against Old GM relating to the Saturn VTi transmission problems for, among other things, breach of the express written warranties. *Ex. D.*

2. The complaint contained a count for “Breach of Express Warranties” (*Ex. D, pp. 14-16*), alleging that Old GM breached the express written warranty delivered in connection with the sale of the Saturn vehicles at issue:

71. ***GM expressly warranted the vehicles*** at issue to be free of defects in factory materials and workmanship at the time of sale and for a period of ***three years or 36,000 miles*** and, further, that GM would, at no cost, correct any vehicle defect related to materials or workmanship during the warranty period. ***Such warranties are express warranties*** within the meaning of Section 2-313 of the Uniform Commercial Code (UCC) in each of the Class States at issue in the class action and are further governed by the Magnuson-Moss Warranty Act. 15 U.S.C. §§ 2301, *et seq.*

\* \* \*

72. More specifically, ***GM’s ‘New Car Limited Warranty’*** promises that GM ‘will provide for repairs to the vehicle’ during the warranty period and that ‘[t]his warranty covers repairs to correct any vehicle defect related to materials or workmanship occurring’ during the warranty period.

\* \* \*

77. At the time of sale and forward, GM has ***breached these express warranties*** by selling to Plaintiffs and the Class vehicles equipped with defective VTi transmissions that are, by design, unsafe, subject to extreme premature wearing and failure, and likely to cause serious injury to Plaintiffs and Class members – if the vehicles are even operable at all—and/or by refusing to adequately

repair or replace their transmissions.

\* \* \*

78. As a direct and proximate cause of **GM's breach of express warranties**, Plaintiffs and the Class have suffered actual damages and are threatened with irreparable harm by virtue of an elevated and unreasonable risk of serious bodily injury.

\* \* \*

79. Any **limitation on the duration of GM's express warranties** is unconscionable within the meaning of Section 2-302 of the UCC, and therefore is unenforceable in that, among other things, vehicles with VTi transmissions contain a latent defect of which GM was actually or constructively aware at the time of sale, and purchasers lacked a meaningful choice with respect to the terms of the warranty due to unequal bargaining power and a lack of warranty competition.

\* \* \*

81. Any attempt by GM to repair a defective VTi transmission or to replace one defectively designed VTi transmission with another defectively designed VTi transmission within the warranty period could not satisfy **GM's obligation to correct defects under the warranty**. The design defect in the VTi transmission – which unreasonably elevates the risk of premature failure, immobility and/or dangerous loss of operability of the vehicle – cannot be remedied through the continued use of a defective VTi transmission.

*Ex. D, pp. 14-22 (emphasis added).*

3. The original complaint referenced express warranties in twelve (12) separate paragraphs. *Ex. D, ¶¶ 7, 24, 25, 30, 53, 71, 72, 75, 77, 78, 79, 80.*

4. On January 4, 2008, Old GM filed its motion to dismiss, which characterized plaintiffs' claim as based on the Saturn Express Limited Warranty provided with the sale of a new vehicle, specifically:

Contrary to Plaintiffs' allegations (Complaint, ¶¶ 30, 71), the **Limited New Vehicle Warranty for the 2003 Saturn VUE** did not warrant a 'defect-free' vehicle.

\* \* \*

Plaintiffs have chosen not to attach **the Saturn warranty** to their complaint. In ruling on the motion, however, the Court may

judicially notice and consider this warranty ***because the complaint refers to and relies upon this document*** and it is indisputably authentic.”

*Ex. H, p. 2* (emphasis added).

5. In fact, Old GM filed a declaration averring that the express warranty was, indeed, the Saturn Express Limited Warranty. *Ex. G*. Under oath, a representative of Old GM stated that “[a]ttached hereto is a true and correct copy of the Saturn Express Limited Warranty Booklet for the 2003 VUE to which plaintiffs refer in their complaint.” *Id.*

6. In more than six (6) pages of its memorandum, Old GM presented arguments regarding the breach of express warranty count. *Ex. H, pp. 11-12, 23-28.*

7. On February 19, 2008, plaintiffs filed their opposition, which, once again, addressed the express warranty claims against Old GM:

Plaintiffs’ Complaint alleges that ***GM provided an express warranty***, states the terms of the warranty, alleges that GM breached it, and claims that Plaintiffs suffered damages.

\* \* \*

GM’s express warranty covers the defects the Plaintiffs allege. . . . Any ambiguity in the scope of the warranty should be construed against ***GM as the drafter of the written warranty*** and as the party with superior bargaining power.

*Ex. I, pp. 5, 29* (emphasis added). *See also pp. 36-43.*

8. The subsequent amended complaints continued to contain counts for “Breach of Express Warranties” with numerous references to the express written warranties. *Ex. E, ¶¶ 7, 24, 25, 30, 66, 84, 85, 88, 90, 91, 92, 93; Ex. F, ¶¶ 7, 24, 25, 30, 66, 82, 83, 85, 87, 88, 89, 90.*

9. Thereafter, discovery in the matter continued, the parties engaged in mediation, and a settlement between the parties was reached. *Ex. B.*

10. According to the class settlement agreement:

The Agreement is intended to fully, finally and forever resolve,

discharge and settle **the lawsuit** styled Kelly Castillo, et al. v. General Motors Corporation, Case No. 2:07-CV-02142 WBS-GGH, pending in the United States District Court for the Eastern District of California (the “Action”) **and all matters raised or that could have been raised therein**, subject to the terms and conditions hereof and approval by the Court.

*Ex. B, p.2 Opening para.* (emphasis added).

11. Immediately thereafter, Old GM expressly acknowledged that the complaint that precipitated the settlement agreement asserted a claim for breach of warranty: “[plaintiffs] claim that GM is liable to alleged class members for damages under state consumer protection statutes and **on breach of warranty** and unjust enrichment theories.” *Ex. B, ¶I.2* (emphasis added).

12. Indeed, Old GM decided to settle “because it will (i) fully resolve all claims that were or could have been raised in the Action ....” *Ex. B, ¶I.5*.

13. As a result, the definition of “Released Claims” included any claims based upon “the factual allegations and legal claims that were made or could have been made in the Action.” *Ex. B, ¶ II.14*.

14. On September 8, 2008, the district court preliminarily approved the settlement agreement and ordered that GM issue notice to the class members. *Ex. J*.

15. In its order, the district court specifically noted that the complaint was alleging “breach of express warranties.” *Ex. J, p.3*.

16. In early January 2009, the notice was mailed to the class members. *Ex. K*.

17. Under the heading “DESCRIPTION OF THE LAWSUIT,” the notice advised the class members that the lawsuit alleged that Old GM had, among other things, “breached express . . . warranties.” *Ex. K*.

18. On April 14, 2009, the district court signed an order—the final judgment—granting final approval of the settlement and certifying the class. *Ex. A*.



19. The final judgment incorporated the settlement agreement by reference. *Ex. A.*

20. In the final judgment, the district court made the following findings:

- (a) the settlement ... has been entered into in good faith and was concluded after Class Counsel had conducted an extensive investigation *concerning the issues raised by Plaintiffs' claims*; ...
- (c) the settlement delivers benefits to the Class in a timely manner while *resolving complex issues* that would require expensive and long-lasting litigation; (d) the Agreement was the result of extensive arms' length negotiations among highly experienced counsel, *with full knowledge of the risks inherent in this litigation*; ... (g) *the case raised complex and vigorously contested issues of law and fact* that would result in complex, expensive, and lengthy litigation; ... (i) the release is tailored to address *the allegations in the case*.

*Ex. A.*, ¶3 (emphasis added).

21. The district court then enjoined class members from filing any lawsuit based on “the claims and causes of action asserted or that could have been asserted ....” *Ex. A.*, ¶10.

22. Pursuant to the final judgment, Old GM was required to mail final notice and claim forms to the class on June 2, 2009. *Ex. A.*

23. On June 1, 2009, Old GM filed for bankruptcy protection under chapter 11 of the Bankruptcy Code. *Ex. C, p. 1.*

24. In conjunction with its bankruptcy, Old GM filed a motion seeking leave to continue warranty service during the bankruptcy. *Ex. M.*

25. As part of the bankruptcy proceedings, Old GM ultimately sold certain assets and liabilities to General Motors Company, then known as New General Motors Company, Inc., (“New GM”) pursuant to the Amended and Restated Master Sale and Purchase Agreement<sup>3</sup>

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<sup>3</sup> On June 1, 2009, the day it filed for bankruptcy protection, Old GM filed a Master Sale and Purchase Agreement (“MSA”) between Old GM and New GM. Section 2.3(a)(vii) of the original MSA provided that the Assumed Liabilities included:

- (A) all Liabilities arising under express written emission and limited new vehicle warranties, certified used vehicle warranties and pre-owned vehicle warranties delivered in

(“ARMSPA”). *Ex. C.*

26. Via the ARMSPA, New GM accepted responsibility for certain various liabilities of Old GM defined by the ARMSPA as the Assumed Liabilities. *Ex. C.*

27. Following preliminary approval of the class action settlement, first Old GM and then, following the 363 sale, New GM began honoring the settlement as to fresh failures experienced by class members, as reflected by the invoices attached as exemplars. *Exs. O, P, Q and T.*

28. Before the class action was filed in California, Old GM adopted Special Policy 04020. *Ex. V.*

29. After the present declaratory judgment was filed, New GM ceased honoring the settlement consistent with the experience of Mr. Dan Richardson. *Ex. U.*

### **Standard**

The ARMSPA contains a choice of law provision specifying that the Bankruptcy Code and New York law govern the interpretation of the contract. *Ex. C, § 9.12, p. 99.* Under New York law, the interpretation of a contract is “a question of law for the court to be made without resort to extrinsic evidence.” Ruttenberg v. Davidge Data Systems Corp., 215 A.D.2d 191, 192 (N.Y. App. Div. 1995). As a result, a court need not look further than “the four corners of the instrument” and determine if it is “clear and unambiguous on its face...according to the plain meaning of its terms.”

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connection with the sale of new, certified used or pre-owned vehicles manufactured or sold by Seller or Purchaser prior to or after the Closing and (B) all Liabilities arising under express written emission and limited warranties and warranties with respect to new or remanufactured motor vehicle parts and equipment (including service parts, accessories, engines and transmissions), manufactured or sold by Sellers or Purchaser.

On June 26, 2009, Old GM filed the ARMSPA that was subsequently approved and executed. On June 30, 2009, Old GM filed the First Amendment to the ARMSPA, which did not modify Section 2.3(a)(vii). On July 5, 2009, Old GM filed the Second Amendment to the ARMSPA, which also did not affect Section 2.3(a)(vii).

Ruttenberg, 215 A.D.2d at 193 (N.Y. App. Div. 1995); Riverside South Planning Corp. v. CRP/Extell Riverside, L.P., 60 A.D.3d 61, 66 and 68 (N.Y. App. Div. 2008). “Words and phrases are given their plain meaning.” American Express Bank Ltd. v. Uniroyal, Inc., 164 A.D.2d 275, 277 (N.Y. App. Div. 1990). Unless the contract defines a term, “it is common practice...to refer to the dictionary to determine the plain and ordinary meaning of words to a contract.” Mazzola v. County of Suffolk, 143 A.D.2d 734, 735 (N.Y. App. Div. 1988). Under the guise of interpreting the contract, a court may not rewrite the contract, distort the meaning of words, or “adopt an interpretation which will operate to leave a provision of a contract without force and effect.” Ruttenberg, 215 A.D.2d at 196-97; Riverside South Planning Corp., 60 A.D.3d at 66; Papa Gino’s of America, Inc. v. Plaza at Latham Assoc., 170 A.D.2d 869, 870 (N.Y. App. Div. 1991).

### **ARGUMENT**

In the ARMSPA, Old GM and New GM devoted approximately twenty (20) pages to define 250 individual contract terms. Under New York law, the definitions in a contract control. Mionis v. Bank Julius Baer & Co., Ltd., 301 A.D.2d 104, 749 N.Y.S.2d 497, 502 (N.Y. A.D. 2002).

According to the ARMSPA, “‘Assumed Liabilities’ has the meaning set forth in **Section 2.3(a)**.” *Ex. C, § 1.1 (definition of “Assumed Liabilities”)*, p.3 (emphasis original). In Section 2.3(a), the ARMSPA provides:

The “Assumed Liabilities” shall consist only of the following ***Liabilities*** of [Old GM]:

...

(vii) (A) all ***Liabilities*** arising under express written warranties of [Old GM] that are specifically identified as warranties and delivered in connection with the sale of new, certified used or pre-owned vehicles or new or remanufactured motor vehicle parts and equipment (including service parts, accessories, engines and transmissions) manufactured or sold by [Old GM] or [New GM] prior to or after the Closing ....

Id., § 2.3(a), p. 28 (emphasis added). The ARMSPA then defines the term “Liabilities.” To qualify as an Assumed Liability, the Class Judgment must (1) fall within the definition of Liabilities, and (2) “arise under” the original express written warranty. It does both.

**I. THE CLASS JUDGMENT FALLS WITHIN THE DEFINITION OF “LIABILITIES” UNDER THE ARMSPA.**

Because ARMSPA divides Liabilities into either Assumed Liabilities or Retained Liabilities, Liabilities is obviously defined in extraordinarily broad terms. The ARMSPA provides:

“Liabilities” means *any and all liabilities and obligations of every kind and description whatsoever*, whether such liabilities or obligations are known or unknown, disclosed or undisclosed, matured or unmatured, accrued, fixed, absolute, contingent, determined or undetermined, on or off-balance sheet or otherwise, or due or to become due, including Indebtedness and those *arising under any Law, Claim, Order, Contract or otherwise*.

*Ex. C*, § 1.1, p. 29 (emphasis added). Initially, Liabilities covers “all liabilities and obligations of every kind and description whatsoever ....” Id. By itself, this broad language includes every possible variety of liability and obligation. Nonetheless, the definition expressly includes the defined sub-terms of “Law,<sup>4</sup> Claim,<sup>5</sup> Order,<sup>6</sup> Contract<sup>7</sup> or otherwise.” Id.

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<sup>4</sup> Per the ARMSPA, Law means “any and all applicable United States or non-United States federal, national, provincial, state or local laws, rules, regulations, directives, decrees, treaties, statutes, provisions of any constitution and principles (including principles of common law) of any Governmental Authority, as well as any applicable Final Order.” Exhibit C, Section 1.1, p. 11.

<sup>5</sup> Per the ARMSPA, Claims means “all rights, claims (including any cross-claim or counterclaim), investigations, causes of action, choses in action, suits, defenses, demands, damages, defaults, assessments, rights of recovery, rights of set-off, rights of recoupment, litigation, third party actions, arbitral proceedings or proceedings by or before any Governmental Authority or any other Person, of any kind or nature, whether known or unknown, accrued, fixed, absolute, contingent or matured, liquidated or unliquidated, due or to become due, and all rights and remedies with respect thereto.” Exhibit C, Section 1.1, p. 4.

There is no dispute that the Class Judgment falls within the definition of Liabilities. Apart from falling within the generic opening language of the definition of Liabilities, the Class Judgment falls within each and every one of the defined sub-terms Law, Claim, Order, Contract, or otherwise. For example, the underlying class claims for breach of express warranty involved section 2-313 of the Uniform Commercial Code and the Magnuson-Moss Warranty Act such that they arose under Law. *Ex. D.* The underlying class complaint likewise asserted these theories as “causes of action” in a “suit” seeking “damages” via “litigation” to qualify as a Claim. *Ex. D.* Furthermore, the underlying class claims resulted in a final judgment entered by the district court to fall within the definition of Order. *Ex. A.* In fact, the underlying class claims resulted in the written settlement agreement submitted to the district court for final approval, which is an obligation via Contract. *Ex. B.* Because the Class Judgment falls within so many meanings and other defined terms within the definition of Liabilities, there is no need to even analyze the term “otherwise.”

The ARMSPA not only defines Liabilities broadly, but expressly provides that Liabilities include different levels of maturity and quality. Liabilities may be “unmatured, ... fixed, contingent, ... determined or undeterminable ...” *Ex. C, § 1.1, p. 11.* Indeed, the sub-definitions of Claims and Order confirm that Liabilities may be “contingent or matured,” “due or to become due,” “rights and remedies,” or even “temporary.” *Ex. C, § 1.1, pp. 4, 12.* The definition of Liabilities is all-encompassing.

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<sup>6</sup>Per the ARMSPA, Order means “any writ, judgment, decree, stipulation, agreement, award, injunction or similar order of any Governmental Authority, whether temporary, preliminary or permanent.” Exhibit C, Section 1.1, p. 12.

<sup>7</sup> Per the ARMSPA, Contract means “all...product warranty or services agreements and other binding commitments, agreements, contracts, arrangements, obligations and undertakings of any nature (whether written or oral, and whether express or implied).” Exhibit C, Section 1.1, p. 5.

Due to its breadth, Liabilities fall into two categories—Assumed Liabilities or Retained Liabilities. The ARMSPA defines Retained Liabilities as anything “other than the Assumed Liabilities” and “in all cases with the exception of the Assumed Liabilities ....” *Ex. C, § 2.3(b), p.30*. Once a Liability is an Assumed Liability, it, by definition, is not a Retained Liability. *Id.*

Under the ARMSPA, Assumed Liabilities shall consist of “the following **Liabilities** of [Old GM]: ... all **Liabilities** arising under express written warranties ....” *Ex. C, § 2.3(a), p. 28* (emphasis added). By substituting the definition of Liabilities within the ARMSPA, it reads:

all ... liabilities and obligations of every kind and description whatsoever, whether such liabilities or obligations are known or unknown, disclosed or undisclosed, matured or unmatured, accrued, fixed, absolute, contingent, determined or undetermined, on or off-balance sheet or otherwise, or due or to become due, including Indebtedness and those **arising under** any Law, Claim, Order, Contract or otherwise **arising under** express written warranties of Sellers that are specifically identified as warranties and delivered in connection with the sale of new, certified used or pre-owned vehicles or new or remanufactured motor vehicle parts and equipment (including service parts, accessories, engines and transmissions) manufactured or sold by Sellers or Purchaser prior to or after the Closing ....

*Id.*, § 2.3(a)(vii)(A)(emphasis added). Accordingly, the Assumed Liabilities include liabilities and obligations “arising under” any Law, Claim, Order, Contract or otherwise “arising under” express written warranties. *Id.*



## II. THE CLASS JUDGMENT IS A LIABILITY “ARISING UNDER” THE EXPRESS WRITTEN WARRANTIES OF THE SATURN VEHICLES.

In Section 2.3(a)(vii), the ARMSPA did not limit the scope of Assumed Liabilities to the terms of the express warranties themselves. Instead, it used the all-encompassing term Liabilities followed by the expansive phrase “arising under” to capture everything originating from the express warranties. Like Liabilities, the phrase “arising under” is extraordinarily broad. See, e.g., In re Cone Mills Corp., 90 A.D.2d 31 (N.Y. App. Div. 1982); Intermar Overseas, Inc. v. Argocean S.A., 117 A.D.2d 492, 503 N.Y.2d 736 (N.Y. App. Div. 1986) (referencing a “broad” arbitration clause subjecting all “dispute[s] arising under this Agreement” to arbitration); Hodom v. Stearns, 32 A.D.2d 234, 301 N.Y.S.2d 146 (N.Y. App. Div. 1969) (distinguishing “actions commenced under the agreement” from the broader “any dispute arising under the contract” in fraudulent inducement action). The word “arise” means “to originate from a source.” *Webster’s Ninth New Coll. Dict.* (1989).<sup>8</sup> Hence, “arising under” written warranty includes those matters having their origin under written warranty.

In In re Cone Mills Corp., a court applying New York law reviewed two separate judgments staying the arbitration of breach of warranty claims. There, two clothing manufacturers entered into sale contracts with two different suppliers requiring arbitration for “any controversy arising under, or in relation to this contract.” 90 A.D.2d at 32 (N.Y. App. Div. 1982). The court broadly construed the arbitration clause, finding that “[h]ad there been no contract there would now be no dispute to arbitrate. Thus, the dispute arises under the contract within the contemplation of the arbitration clause.” Id. at 33. Construing “arising under,” the United States Supreme Court has likewise recognized its expansive function. See Verlinden B.V.

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<sup>8</sup> See Mazzola v. County of Suffolk, 143 A.D.2d 734, 735 (N.Y. App. Div. 1988) (“it is common practice ... to refer to the dictionary to determine the plain and ordinary meaning of words to a contract.”).

v. Central Bank of Nigeria, 461 U.S. 480, 492-94 (1983) (describing it as broad); American Nat. Red Cross v. S.G., 505 U.S. 247, 264 (1992) (same); United States Dept. of Energy v. Ohio, 503 U.S. 607, 626 (1992) (describing it as a broad and “expansive phrase”); Aetna Health, Inc. v. Davila, 542 U.S. 200, 207 (2004) (stating that “arising under” jurisdiction “must be determined from what necessarily appears in the plaintiff’s statement of his own claim”).

The Class Judgment is a Liability “arising under” the express written warranties. The express written warranty booklet suggests that owners contact the Saturn Customer Assistance Center as outlined “on page 25 of this booklet” in the event that a warranty matter “is not resolved” or “not handled to your satisfaction.” *Ex. G, pp. 5, 15*. Beginning on page 25 of the warranty booklet, Old GM offers a number of methods to resolve warranty disputes, including non-binding arbitration:

We encourage you to use this program before, or instead of, resorting to **legal action**. We believe it offers advantages over **legal avenues** in most jurisdictions because it is fast, free of charge, and informal (lawyers are not usually present, although you may retain one at your expense if you choose). If you wish to pursue **legal action**, however, we do not require that you first file a claim with BBB Auto Line unless state law provides otherwise.

Whatever your preference may be, remember that if you are unhappy with the results of BBB Auto Line, you can still pursue **legal action** because an arbitrator’s decision is binding on Saturn but not on you unless you accept it.

*Ex. G, p.17* (emphasis added). In other words, the express written warranty states the obvious—a legal action involving the warranty “arises under” the warranty. See, e.g., Vine Street, LLC v. Keeling, 460 F. Supp.2d 728 (E.D. Tex. 2006) (holding that a contractual assumption of warranty liabilities depends upon whether there was a theory of recovery based upon warranty). The underlying complaint was exactly that—a legal action for, among others, breach of the express warranties. *Ex. D*.



On October 10, 2007, the plaintiffs on behalf of the class filed a complaint containing a count for “**Breach of Express Warranties.**” *Ex. D, pp. 14-16* (emphasis added). Throughout the underlying complaint, there are repeated references that the claims asserted originate in the express warranties: “GM expressly warranted the vehicles . . . for a period of three years or 36,000 miles,” *Ex. D, ¶71*, “GM’s ‘New Car Limited Warranty,’” *id. ¶72*, “GM has breached these express warranties,” *id. ¶77*, “GM’s breach of express warranties,” *id. ¶78*, “GM’s express warranties,” *id. ¶79*; see also, e.g., Ex.D., ¶¶ 7, 24, 25, 30, 53, 75, 80; Ex. E, ¶¶ 7, 24, 25, 30, 66, 84, 85, 88, 90, 91, 92, 93; Ex. F, ¶¶ 7, 24, 25, 30, 66, 82, 83, 85, 87, 88, 89, 90. In fact, the claims under the Uniform Commercial Code (“UCC”) and the Magnuson-Moss Warranty Act necessarily require an express warranty. See 15 U.S.C. §2301(6) (defining “written warranty” as a written promise made in connection with the sale of consumer goods). In response, Old GM filed a declaration attaching the “Saturn Express Limited Warranty Booklet” referenced in the underlying complaint. *Ex. G.* In fact, Old GM argued that:

Contrary to Plaintiffs’ allegations (Complaint, ¶¶ 30, 71), the *Limited New Vehicle Warranty for the 2003 Saturn VUE* did not warrant a ‘defect-free’ vehicle.

\* \* \*

Plaintiffs have chosen not to attach *the Saturn warranty* to their complaint. In ruling on the motion, however, the Court may judicially notice and consider this warranty *because the complaint refers to and relies upon this document* and it is indisputably authentic.

*Ex. H, p. 2* (emphasis added). In response, the plaintiffs continued to discuss the claim as arising under the written warranty provided with the purchase of the Saturn vehicles:

Plaintiffs’ Complaint alleges that *GM provided an express warranty*, states the terms of the warranty, alleges that GM breached it, and claims that Plaintiffs suffered damages.

\* \* \*

GM’s express warranty covers the defects the Plaintiffs allege. . . . Any ambiguity in the scope of the warranty should be construed

against **GM as the drafter of the written warranty** and as the party with superior bargaining power.

*Ex. I, p. 5, 29* (emphasis added). Thereafter, the parties engaged in discovery and reached a class settlement.

Within the class settlement agreement, Old GM expressly acknowledged that the underlying class action asserted a claim for breach of warranty: “[plaintiffs] claim that GM is liable to alleged class members ... **on breach of warranty** ... theories.” *Ex. B, p. 2, ¶2* (emphasis added). In the court-approved notice under the heading DESCRIPTION OF THE LAWSUIT, class members were advised that the claims alleged that Old GM had, among other things, “breached express . . . warranties.” *Ex. K*.

While a similar breach of warranty claim on behalf of an individual would also be an Assumed Liability, the Class Judgment necessarily “arises under” the express warranties due to the procedural requirements governing class actions. “The claims ... of a certified class may be settled ... or compromised only with the court’s approval.” Fed. R. Civ. P. 23(e). A class action settlement simply cannot exist outside the parameters of Rule 23.<sup>9</sup> For example, the approval of the settlement required a finding that the settlement was “fair, reasonable, and adequate.” Fed. R. Civ. P. 23(e)(2). “Reasonableness depends on an analysis of **the class allegations and claims** and the responsiveness of the settlement to those claims.” Manual for Complex Litigation, § 21.62 at 468 (4th ed. 2008) (emphasis added). Accordingly, the district court analyzed a number of factors

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<sup>9</sup> The Federal Rules of Civil Procedure govern procedures in all civil actions in the United States district courts. FRCP 1. Therefore, Rule 23 applied to the underlying complaint. Pursuant to the rules, a civil action is commenced by filing a complaint, FRCP 3, and the complaint must contain a short and plain statement of the claim, FRCP 8(a). In the underlying class action, the class filed a complaint and asserted claims arising under the express written warranties. *Ex. D*. Moreover, the class settlement was approved under Rule 23(e) resulting in a judgment. “Every ... final judgment should grant the relief to which each party is entitled, even if the party has not demanded that relief in its pleadings.” FRCP 54(c).

including the strength of plaintiffs’ case, which involved an analysis of the express warranty claim. Hanlon v. Chrysler Corp., 150 F.3d 1011, 1026 (9th Cir. 1998). As the district court found, “the release is tailored to address the allegations in the case.” *Ex. A*, ¶3(i). As a result, the Class Judgment became a Liability that originated from the express warranties.

When determining the scope of “assumed liabilities” in 363 sale contracts, bankruptcy courts have recognized that neither settlement agreements nor court orders exist without an originating claim and have held that these claims are liabilities arising under that which initiates them. *See, e.g., In re Safety-Kleen Corp.*, 380 B.R. 716 (D. Del. 2008). There, an adversary proceeding required the bankruptcy court to determine whether certain settlement agreements and consent decrees were within the meaning of “assumed liabilities” in the 363 sale agreement because they “arose under” environmental laws. The purchaser argued that the liabilities, having been reduced to settlement agreements and consent decrees, were mere contractual liabilities. *Id.* at 724. The court rejected this argument, finding that the settlements and consent decrees merely “quantified those liabilities to the government entities”:

The Consent Decrees and the Settlement Agreements evidence obligations **arising under** CERCLA and the Spill Act, and settle direct and third-party claims **arising under** or with respect to such statutes. As such, they are “liabilities and obligations . . . **arising under** Environmental Laws (or other Laws) that relate to violations of Environmental Laws. . .”

*Id.* at 736 (emphasis added).

When New GM assumed “all Liabilities arising under express written warranties,” there was no exclusion for obligations under settlements or court orders. To the contrary, the definition of Liabilities expressly includes obligations arising under Contracts, Orders, and much more. *Ex. C § 1.1, p.11*. Regardless, it is impossible to divorce a class settlement from the underlying claims.

A review of the ARMSPA's Section 2.3(a)(vii) as a whole confirms that the Class Judgment is an Assumed Liability. The use of different language within the same subsection—Section 2.3(a)(vii)—reveals that subpart (A) is much broader than subpart (B).

In subpart (A), the ARMSPA states “all **Liabilities** arising under express written warranties ....” *Ex. C, § 2.3(a)(vii)(A)* (emphasis added). In subpart (B), the ARMSPA states “all **obligations** under Lemon Laws ....” *Ex. C, § 2.3(a)(vii)(B)* (emphasis added). While subpart (A) uses the broadly-defined term Liabilities, subpart (B) employs just the word obligations—a mere subset of Liabilities under the ARMSPA. *See Ex. C, § 1.1, p.11*. This deliberate choice by the drafters of the ARMSPA evinces a specific intent to expand all obligations relating to the express written warranties.

Just as the ARMSPA used the broader term Liabilities in subpart (A) versus “obligations” in subpart (B), it followed Liabilities with a broader phrase—“arising under”—as well. In subpart (A), the ARMSPA includes “all Liabilities **arising under** express written warranties ....” *Ex. C, § 2.3(a)(vii)(A)* (emphasis added). In subpart (B), the ARMSPA includes only “all obligations **under** Lemon Laws.” *Ex. C, § 2.3(a)(vii)(B)* (emphasis added). Subpart (B) omits the word “arising” and only utilizes the term “under.” In that the word “arise” means “to originate from a source,” the omission of the word “arising” is significant. While a Liability may originate from the express written warranty to qualify as an Assumed Liability under subpart (A), the Lemon Laws themselves limit the obligations under subpart (B). Again, the Class Judgment need only originate from the express written warranties to be an Assumed Liability.

If New GM had wanted to limit its liability to the terms of the express written warranties alone, then the ARMSPA would have (at a minimum) defined Assumed Liabilities as including:

- (vii) (A) all ~~Liabilities arising~~ obligations under express written warranties of Sellers that are specifically identified as warranties

and delivered in connection with the sale of new, certified used or pre-owned vehicles or new or remanufactured motor vehicle parts and equipment (including service parts, accessories, engines and transmissions) manufactured or sold by Sellers or Purchaser prior to or after the Closing and (B) all obligations under Lemon Laws; . . .

*Ex. C, § 2.3(a), pp. 28-29* (redline added).

There is no genuine issue that the underlying complaint asserted claims “arising under” the express warranty provided by Old GM in connection with the sale of the Saturn vehicles. The warranty booklet itself recognizes that legal action is necessary to enforce rights under the express written warranty. *Ex. G, p.17*. The plaintiffs on behalf of the class asserted claims for breach of the express warranties. *Ex. D ¶¶ 7, 24, 25, 30, 53, 71, 72, 75, 77, 78, 79, 80; Ex. E, ¶¶ 7, 24, 25, 30, 66, 84, 85, 88, 90, 91, 92, 93; Ex. F, ¶¶ 7, 24, 25, 30, 66, 82, 83, 85, 87, 88, 89, 90*. Old GM entered into the class settlement to resolve the underlying complaint and “all claims that were made” or “all matters raised . . . therein.” *Ex. B, Opening para., ¶1.5*. The procedural rules required the district court to analyze the settlement against the class claims and the district court found that “the release is tailored to address the allegations in the case.” *Ex. A, ¶3(i)*. It is clear that the origin of the claim is within the rights provided by the new car warranty such that it is a claim arising under express written warranties of Old GM within the meaning of Section 2.3(a)(vii) of the ARMSPA.

### **III. NEW GM’S POST CLOSING CONDUCT IS CONSISTENT WITH PLAINTIFFS’ INTERPRETATION AND COMPLETELY AT ODDS WITH NEW GM’S DENIAL OF RESPONSIBILITY.**

The terms of the ARMSPA, without more, show that the Class Judgment is among the Assumed Liabilities for which New GM is responsible. In addition, New GM’s post-Closing practice of paying for class members’ transmission repairs pursuant to the precise and unique terms of the Class Judgment confirms as much. Despite the expiration of time and mileage limitations under the warranty as originally provided, and contrary to the position it takes

regarding whether the Class Judgment is an Assumed Liability, New GM routinely paid for class members' transmission repairs pursuant to the matrix for qualification and reimbursement set forth in the Class Judgment . . . until this lawsuit was filed.

Among the Assumed Liabilities, those arising under written warranty are given special status under the ARMSPA, with New GM having promised not only to assume them, but to undertake this responsibility “[f]rom and after the Closing.” *Ex. C, §6.15(b), p. 69.* The urgency of this mandate coincides with the special relief requested by Old GM – take care of the customers. The language of Section 6.15(b) essentially restates the Assumed Liabilities outlined in Section 2.3(a)(vii) with added focus on the urgency of the timing and the administration and managerial responsibilities required to fulfill duties arising under Old GM's warranties. According to the ARMSPA:

*From and after the Closing, Purchaser shall be responsible for the administration, management and payment of all Liabilities arising under (i) express written warranties of Sellers that are specifically identified as warranties and delivered in connection with the sale of new, certified used or pre-owned vehicles or new or remanufactured motor vehicle parts and equipment (including service parts, accessories, engines and transmissions) manufactured or sold by Sellers or Purchaser prior to or after the Closing . . .*

*Ex. C, § 6.15(b)(emphasis added).* The Closing occurred on July 10, 2009. *See Doc. 1, ¶ 3, Notice of Removal.* From that date, New GM was responsible for “the administration, management and payment” of the Assumed Liabilities set forth in Section 2.3(a)(vii), including the Class Judgment. In accordance with that responsibility, New GM did in fact undertake the administration, management and payment of responsibilities under the Class Judgment.

The addition of the prefatory language “the administration, management and payment,” is significant because a word or phrase “gathers meaning from the words around it.” Jones v. United States, 527 U.S. 373, 386-87 (1999). “Words are not pebbles in alien juxtaposition; they



have only a communal existence; and not only does the meaning of each interpenetrate the other, but all in their aggregate take their purport from the setting in which they are used ....” King v. St. Vincent’s Hosp., 502 U.S. 215, 221 (1991). In addition, a court must interpret a contract to provide meaning to each word or phrase to avoid rendering language meaningless. Ruttenberg, 215 A.D.2d at 196 (N.Y. App. Div. 1995). The addition of the prefatory language results in only one interpretation—the Class Judgment is an Assumed Liability.

Every class recovery requires “the administration, management, and payment” of the class relief. Here, the Class Judgment required just that—they mandated Old GM to administer, manage, and pay for the class relief. *Exs. A-B*. Indeed, the Class Judgment obliged Old GM to issue a second notice with a claim form, issue a dealer notification, and *pay* class members the appropriate relief. *Ex. A, p. 3-4; Ex. B, pp. 10-11*. The Class Judgment also required Old GM to pay the specified benefits. *Ex. A, p. 3; Ex. B, p. 7-12*. The addition of the prefatory language is not coincidental.

In accordance with its responsibilities under Section 2.3(a)(vii) and Section 6.15(b), New GM has already (partially) performed its responsibility for “the administration, management, and payment” of the Class Judgment. After the Closing, New GM has provided information regarding the Class Judgment through GM Customer Assistance, has accepted claims under the terms of the Class Judgment, and has paid class members consistent with the terms of the Class Judgment.<sup>10</sup> *Ex. T*. In particular, the invoices attached at *Ex. T1* through *T-14* each show instances where, after the Closing, New GM paid 100%, 75%, or 30% of a class member’s transmission repair or replacement cost according to the age and mileage of the vehicle and

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<sup>10</sup> Plaintiffs anticipate additional discovery to uncover the full extent of New GM’s “administration, management, and payment” under the Agreement and Final Judgment after the Closing.

whether the owner purchased it new or second hand. *Id.*, *Ex. A*, *Ex. B*.<sup>11</sup> Tellingly, the invoices uniformly describe New GM's payment as one made under "warranty." *Ex. T*. Even New GM understood that the Class Judgment was an Assumed Liability under Section 2.3(a)(vii), and an urgent obligation under Section 6.15(b).

It was only after this lawsuit was filed that New GM modified its "administration, management, and payment" procedures regarding the Class Judgment, advising customers that while Old GM and New GM had previously honored the Class Judgment, that policy was to be discontinued. *Ex. U*. The VTi transmission in class member Dan Richardson's Saturn was being repaired on the very day this lawsuit was filed. *Id.* Because of the vehicle's age and mileage, he only qualified for warranty coverage under the terms of the Class Judgment. Prior to the lawsuit (but post-Closing), New GM's customer service representatives advised Mr. Richardson that he would be compensated according to the terms of the Class Judgment. When Mr. Richardson sought compensation under the Class Judgment, Mr. Richardson was advised by New GM's customer service representative on August 27, 2009 that New GM was no longer honoring the Class Judgment. *Ex. U*. Instead, New GM was reverting back to its pre-lawsuit policy, Special Policy 04020,<sup>12</sup> regarding the VTi transmissions. *Ex. U*. The very existence of those procedures concedes the battle.

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<sup>11</sup> Note specifically the following excerpts of *Ex. T*: "cust to pay 25% of total," 7/17/09, T4; "customer to pay 25% of repair second owner under 100,000 miles," 7/20/09, T7; "customer to pay 70% . . . Saturn to pay remainder," 7/23/09, T11.

<sup>12</sup> Like the Class Judgment, Old GM's pre-lawsuit policy was an extension of the original warranty to 5 year/75,000 miles to cover defects in the VTi transmissions. This policy is known as Special Policy 04020. A copy of the Service Bulletin describing Special Policy 04020 is attached as Exhibit V. The Service Bulletin includes a copy of the form letter mailed to customers in 2004 describing Special Policy 02040. *Id.*



**IV. THE SALE ORDER DOES NOT RELIEVE NEW GM OF ITS ASSUMED LIABILITIES BECAUSE THE SALE ORDER DID NOT MODIFY THE PERTINENT TERMS OF THE ARMSPA.**

New GM argues that this Court changed the status of the Class Judgment as an Assumed Liability. The sale order dated July 5, 2009, however, did not modify the ARMSPA. The ARMSPA “may not be amended, modified or supplemented except upon the execution and delivery of a written agreement executed by a duly authorized representative or officer of each of the Parties.” *Ex. C, § 9.6, p. 98.* According to the ARMSPA, Parties “means Sellers and Purchaser together ....” *Id.*, section 1.1, p.14. Neither definition as drafted by Sellers or Purchaser identifies the bankruptcy court. *Id.* Despite two amendments to the ARMSPA including one dated July 5, 2009, the Parties did not modify section 2.3(a)(vii).

Although the Parties did not alter Section 2.3(a)(vii) of the ARMSPA in either amendment, New GM argues that the bankruptcy court rewrote that very section *sua sponte* in paragraph 56 of the sale order dated July 5, 2009. That argument not only suggests that an activist bankruptcy court unilaterally rewrote the ARMSPA, but also that the bankruptcy court independently decided to *reduce* the purchase price by at least \$60 million—thereby plummeting the value of the remaining bankruptcy estate. After all, the Assumed Liabilities formed part of the purchase price. *Ex. C, §3.2(a)(iv), p.34.* A review of the sale order, however, reveals no such conduct by the bankruptcy court.

The sale order dated July 5, 2009 is entitled “Order (I) Authorizing Sale of Assets *Pursuant* to Amended and Restated Master Sale and Purchase Agreement ....” *In re Motors Liquidation Company, Doc. 2968 (emphasis added).* The bankruptcy court then noted that capitalized terms in the order shall have the meanings ascribed in the ARMSPA. *Id., n.1.* Before issuing its order, the bankruptcy court made a number of findings and determinations. *Id., pp. 3-19.* On page 5 of the order, the bankruptcy court determined that “the consideration *provided*

*for in the* [ARMSPA] constitutes the highest or otherwise best offer for the Purchased Assets and provides fair and reasonable consideration for the Purchased Assets ....” *Id.*, ¶ *F(c)* (*emphasis added*). On page 6 of the order, the bankruptcy court found that approval of the ARMSPA “is in the best interests of the Debtors, their creditors, their estates, and all other parties in interest.” *Id.*, ¶ *I*. Again, the bankruptcy court found that the “consideration provided by the Purchaser *pursuant to the* [ARMSPA] is (i) fair and reasonable, (ii) is the highest and best offer for the Purchased Assets, and (iii) will provide a greater recovery to the Debtors’ estates than would be provided by an other available alternative ....” *Id.*, ¶ *K* (*emphasis added*). New GM’s argument that the bankruptcy court, after making specific findings about the value of the purchase price, subsequently gave it at least a \$60 million discount by unilaterally modifying the ARMSPA is absurd.

The bankruptcy court found that the Parties negotiated, proposed, and entered into the ARMSPA “without collusion, in good faith, and from arm’s-length bargaining positions.” *Id.*, ¶ *Q*. In addition, the bankruptcy court found that the Parties entered into the ARMSPA without any intent of “defrauding the Debtors’ present or future creditors.” *Id.*, ¶ *M*. Yet, the argument by New GM would require a finding that the bankruptcy court defrauded those same creditors by reducing the purchase price through its purported narrowing of the Assumed Liabilities. Of course, the bankruptcy court noted that the value of the transaction was the product of arm’s-length negotiations “between the Debtors, the Purchaser, the U.S. Treasury, and their respective representatives and advisors”—NOT the bankruptcy court. *Id.*, ¶ *U*. “The purpose of a § 363(b) sale is to maximize the benefit to the debtor’s entire estate.” *In re Trans World Airlines, Inc.*, 2001 WL 1820326, at \*11 (D. Del. 2001).

Contrary to New GM’s position, the bankruptcy court granted the motion “and entry into and performance *under, and in respect of*, the [ARMSPA] and the 363 Transaction is approved.” *Doc. 2968, para. 1 (emphasis added)*. New GM focuses on language where the bankruptcy court stated that the “[ARMSPA], all transactions contemplated thereby, and all terms and conditions thereof (subject to any modifications contained herein) are approved.” *Id.*, ¶ 3. Yet, the bankruptcy court nowhere stated that paragraph 56 was a modification of the ARMSPA. To the contrary, the bankruptcy court stated:

The failure to specifically include any particular provisions of the [ARMSPA] in this Order shall not diminish or impair the effectiveness of such provision, it being the intent of the Court that the [ARMSPA] be authorized and approved in its entirety, except as modified herein.

*Id.*, ¶ 67. The bankruptcy court then declared that the ARMSPA may be modified by the parties “provided that any such modification ... does not have a material adverse effect on the Debtors’ estates.” *Id.*, ¶ 68. The bankruptcy court certainly would not do what it prohibited the parties from doing—materially reduce Old GM’s estate.

Apart from the express language of paragraph 67, the order itself uses the term Assumed Liabilities at least 16 times. *Doc. 2968*, ¶¶ AA, BB, DD, 7, 9, 10, 18, 23, 26, 46, 47, 48, 52, 64. Nowhere did the bankruptcy court redefine that term under the ARMSPA. Moreover, the bankruptcy court repeatedly exempts Assumed Liabilities from those obligations for which New GM was not responsible. *Id.*, ¶ AA (title vested free and clear “except for the Assumed Liabilities”), ¶ DD (not liable for transferee liability “other than, in each case, the Assumed Liabilities”), ¶ 7 (assets free and clear “[e]xcept for the Assumed Liabilities”), ¶ 9 (no claims assertable against Purchaser “other than Assumed Liabilities”), ¶ 10 (transfer valid and free and clear “other than the Assumed Liabilities”), ¶ 46 (no liability “[e]xcept for the Assumed Liabilities expressly set forth in the MPA”, 47 (enjoined from continuing claims “other than Assumed

Liabilities”), ¶ 48 (“Except for the Assumed Liabilities” Purchaser shall have no liability), ¶ 52 (“except for the Assumed Liabilities” all claims have been released), ¶ 64 (Debtor to comply with tax obligations “except to the extent that such obligations are Assumed Liabilities”).

In addition to all of the above, paragraph 56 of the order does not even “conflict” with or “modify” the ARMSPA. The first sentence of paragraph 56 of the sale order, relied upon by New GM, is *inclusive* rather than exclusive:

The Purchaser *is assuming* the obligations of the Sellers pursuant to and subject to conditions and limitations contained in their express written warranties, which were delivered in connection with the sale of vehicles and vehicle components prior to the Closing of the 363 Transaction and specifically identified as a “warranty.”

Id. The phrase declares that New GM will be responsible for a certain obligation and then describes that obligation – without purporting to exclude any other obligations. The inclusive nature of the first sentence of paragraph 56 cannot be denied when contrasted against the very next sentence: “[t]he Purchaser *is not assuming* responsibility [for certain other specified liabilities].” When the sale order sought to describe liabilities as assumed or not assumed, it did so expressly and not by implication.

Indeed, New GM’s own inability to articulate the meaning it ascribes to paragraph 56 without *materially* changing the language shows that their position is without support in the language of the sale order. In its pleadings, New GM summarizes its argument with what can loosely be called paraphrase and a creatively edited quote:

Under paragraph 56 of the Sale Approval Order, GM assumed *only* assumed [sic] express warranty liability “subject to the conditions and limitations contained in” the express warranties.

*New GM’s Brief In Support Of Motion Under FRCP 12(b)(6) To Dismiss, Summary of Argument*, ¶ 2, Doc. 7 (emphasis added). New GM’s paraphrase omits the inclusive phrase “is assuming”

and replaces it with the limiting phrase “assumed only.” The limiting language that is the crux of New GM’s argument is completely absent from the Court’s order.

When paragraph 56 is read with the entirety of the sale order and the ARMSPA, the purpose and meaning of paragraph 56 is plain but more limited than New GM would have it. Paragraph 56 does not attempt, in three sentences, to categorize all Liabilities as assumed or retained.<sup>13</sup> Indeed, the first sentence addresses only “obligations” while the second uses the defined term Liabilities. Entirely consistent with Section 2.3(a)(vii) of the ARMSPA, the first sentence merely describes one type of obligation, among many, that New GM “is assuming,” and the second sentence describes another type obligation that New GM “is not assuming.” Further, the description of the particular warranty obligations as assumed in paragraph 56 is significant because it meant that Old GM’s bankruptcy estate was no longer responsible for normally occurring warranty obligations, previously described by Old GM as totaling \$273 million per month in 2008. *Ex. M, p. 15, ¶ 39.*

### **Conclusion**

For all of the foregoing reasons, as to Count I of the plaintiffs’ Complaint for Declaratory Judgment addressing express assumption of liability, there is no genuine issue of material fact, and as matter of law, plaintiffs are entitled to declaratory judgment in their favor.

WHEREFORE, plaintiffs request that the Court grant their Motion for Summary Judgment as to Count I, only, and order the following relief:

- A. A declaration that the Agreement and Final Judgment are “Assumed Liabilities” under the ARMSPA; and

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<sup>13</sup> This is in stark contrast to the ARMSPA which defines Retained Liabilities as anything “other than the Assumed Liabilities” and “in all cases with the exception of the Assumed Liabilities ....” *Ex. C, § 2.3(b), p.30.*

B. Such other and further relief as the Court deems appropriate under the circumstances

Respectfully submitted,

By: \_\_\_\_\_

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Fax (212) 486-3099

**Attorneys for Plaintiffs**

**CERTIFICATE OF SERVICE**

I, Michael J. Tiffany, hereby certify that on the 4<sup>th</sup> of November, 2009, a true and correct copy of the foregoing **PLAINTIFFS' RESPONSE IN OPPOSITION TO NEW GM'S MOTION UNDER FED. R. CIV. 12(b)(6) TO DISMISS PLAINTIFFS' COMPLAINT FOR FAILURE TO STATE A CLAIM UPON WHICH RELIEF CAN BE GRANTED** was electronically filed and served on the following party via U.S. Mail:

Lisa A. Schmidt  
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Wilmington, DE 19801

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Isaacs, Clouse, Crose & Oxford LLP  
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*Attorneys for Defendant*

By:   
Michael J. Tiffany (MT 9367)

UNITED STATES DISTRICT COURT  
SOUTHERN DISTRICT OF NEW YORK

KELLY CASTILLO, NICHOLE BROWN,  
BRENDA ALEXIS DIGIANDOMENICO,  
VALERIE EVANS, BARBARA ALLEN,  
STANLEY OZAROWSKI, and DONNA  
SANTI,

Plaintiffs,

v.

GENERAL MOTORS COMPANY, f/k/a NEW  
GENERAL MOTORS COMPANY, INC.,

Defendant.

Case No. 09-cv-09011(SAS)

ECF Filing

**Declaration of Attorney Robert W. Schmieder II**

I, Robert W. Schmieder II, hereby state:

1. I am over eighteen years of age and have personal knowledge of the facts stated herein.

2. I am an attorney employed by LakinChapman, LLC ("LC"), which was appointed class counsel in *Castillo, et. al. v. General Motors Corporation*, U.S. Dist. Ct. E.D. of Cal., Case No. 2:07-CV-02142.

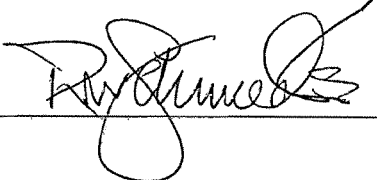
~~3. Attached as Exhibit T is a true and correct copy of the affidavit of~~  
Matthew Cheatham, a paralegal employed by LC, which affidavit has as attachments multiple Service Invoices that LC received from class members in connection with the Saturn VTi class action settlement.



4. Attached as Exhibit U is a true and correct copy of the affidavit of Dan Richardson.

5. Attached as Exhibit V is a true and correct copy of Special Policy 04020.

I declare under penalty of perjury that the foregoing is true and correct. Executed on November 4, 2009.



A handwritten signature in black ink, appearing to read "Dan Richardson", is written over a horizontal line. The signature is stylized and cursive.

# Exhibit T

IN THE COURT OF CHANCERY OF THE STATE OF DELAWARE  
IN AND FOR NEW CASTLE COUNTY

KELLY CASTILLO, NICHOLE BROWN,  
BRENDA ALEXIS DIGIANDOMENICO,  
VALERIE EVAN, BARBARA ALLEN,  
STANLEY OZAROWSKI, and DONNA  
SANTI,

Plaintiffs,

v.

GENERAL MOTORS COMPANY, f/k/a NEW  
GENERAL MOTORS COMPANY, INC.,

Defendant.

Case No. 4840-VCP

**AFFIDAVIT**

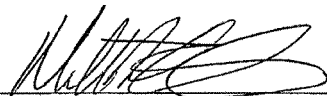
I, Matthew R. Cheatham, hereby state:

1. I am over eighteen years of age and have personal knowledge of the facts stated herein.
2. I am a paralegal employed by LakinChapman, LLC ("LC"). During my employment with LC, I have worked on the case styled *Castillo, et. al. v. General Motors Corporation*, U.S. Dist. Ct. E.D. of Cal., Case No. 2:07-CV-02142 since its inception.
3. After notice of preliminary approval of the Saturn VTi settlement was mailed to class members, my responsibilities included implementing and supervising a team of LC employees who would receive and respond to class member inquiries about the settlement. Also, I was responsible for receiving and responding to some class member inquiries.

4. When communicating with class members about the Saturn VTi settlement, some class members provided us with copies of their Service Invoices for repairs to their Saturn vehicles pursuant to the terms of the Saturn VTi settlement.

5. Attached as Exhibits T1 through T14 are true and correct copies of Service Invoices that LC received from class members in connection with the Saturn VTi class action settlement.

Executed on this 13 of October, 2009.



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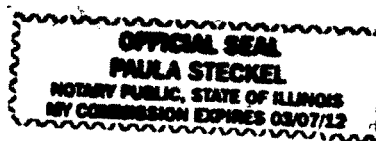
Sworn to and subscribed before me  
this 13 day of October, 2009.



---

Notary Public

Commission Expires: 3/7/12



FROM : CAVANAUGHinc

PHONE NO. : 818 907 5217

Jul. 28 2009 12:59PM P1



SATURN OF THE VALLEY

15421 Roscoe Blvd  
North Hills, CA 91344  
(818) 895-3600

SERVICE INVOICE

BAR # APR486418  
EPA # CA, 00038665

TINTC531D

Co.# 0

Sold To:		Service Order Number		Service Advisor		VIN	
		1425602		JOE GARCIA		1G8AW12F94Z158083	
Color	Year	Make/Model	License	Engine	S/N		
BLACK	2004	SATURN ION 3 DPE	5HBU92S	L61 2.2LL4	240433		
Mileage (In/Out)	Tag	Delivery Date	Rate	Doc. Count	Plan		
86978 / 86986	548	4/29/2004		2			
In/Ex/Out		Date/Time In		Date/Time Out			
		7/06/2009 12:39		7/10/2009 8:32			

LINE 1 CUSTOMER STATES VEHICLE WILL NOT GO INTO REVERSE  
TECH COMM; FOLLOWED DOC#1837052 OR BULL#04-07-30-024E.R&R TRA  
NS TO REPLACE CASE COVER FILTER&INSP.FOUND REVERSE  
CLUTCH WHEEL CAME APART BREAKING SNAPRING SECURING  
TABS.FOUND REVERSE CLUTCH HUB DAMAGED,RT AXLE SEAL  
LEAKS.REPLACED CASE,REV HUB ASSM&RT AXLE SEAL.FLUS  
HED LINES,REINST.ALIGNED&ROAD TEST.GOOD NOW

REPAIR 1 COVER ASSEMBLY, VARIABLE DRIVE AND DRIVEN PULLEY A  
OPCODE: K7104 SALE TYPE: WARRANTY SP. WTY

WARR PARTS: 12

PARTS	DESCRIPTION	QTY	PRICE	SALE TYPE	WTY
SN 24220201	GASKET C/	1		WARRANTY SPECIA	WTY
SN 15231847	ADDITIVE	1		WARRANTY SPECIA	WTY
SN 15297659	COVER ASM	1		WARRANTY SPECIA	WTY
SN 24221233	SEAL TRAY	2		WARRANTY SPECIA	WTY
SN 15863186	SEALER	1		WARRANTY SPECIA	WTY
SN 15250985	FLUID	2		WARRANTY SPECIA	WTY
SN 15234609	FLUID	1		WARRANTY SPECIA	WTY
SN 24214078	HUB ASM	1		WARRANTY SPECIA	WTY
SN 24230641	CASE ASM	1		WARRANTY SPECIA	WTY
SN 24211013	SEAL ASM	1		WARRANTY SPECIA	WTY

REPAIR 2 TRANSMISSION CASE REPLACEMENT  
OPCODE: K7800 SALE TYPE: WARRANTY SP. WTY  
HRS: 7.50  
PRIMARY TECH: 190

REPAIR 3 FRONT WHEEL DRIVE SHAFT SEAL REPLACEMENT - RIGHT S  
OPCODE: K6900 SALE TYPE: WARRANTY SP. WTY  
HRS: .20

REPAIR 4 WHEEL ALIGNMENT - CHECK AND/OR ADJUST  
OPCODE: E2020 SALE TYPE: WARRANTY SP. WTY  
HRS: .90

NET ITEM: F OVN SHIPPING CHARGES SALE TYPE: WARRANTY SPECIA WTY

1st Addition to Estimate	\$	Total 1st Revised Estimate	\$	2nd Addition to Estimate	\$	Total 2nd Revised Estimate	\$
Date Contacted		Time Contacted		Date Contacted		Time Contacted	
Contacted Via <input type="checkbox"/> Phone <input type="checkbox"/> In Person		Phone #		Contacted Via <input type="checkbox"/> Phone <input type="checkbox"/> In Person		Phone #	

By law customer may choose another smog check station to perform needed repairs, installations, adjustments, or subsequent tests.

**DISCLAIMER OF WARRANTIES**  
The seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products.

I acknowledge notice and oral approval of an increase in the original estimated price.  
 I acknowledge receipt of the parts and labor listed above.

07/13/2009 12:53 3138347036 USHER OIL

PAGE 03



SATURN OF SOUTHGATE  
16600 Fort Street  
Southgate, MI 48195  
(734) 246-3300

SERVICE  
INVOICE  
CUSTOMER COPY  
STATE REGISTRATION NO. P143003

A Member of The Suburban Collection

SO# 4188534 DATE/TIME IN: 7/07/2009 10:51 DATE/TIME OUT: 7/10/2009 10:47  
TAG# 6627 SA: DENISE BENSON DOC COUNT: 1 PAGE: 1

5GZCZ33D63S916773  
2003 SATURN VUE FWD SILVER NICKEL  
ENGINE: L61 2.2LL4  
STK#: 3S3905  
MILES IN/OUT 42579 / 42585  
DEL DATE: 8/29/2003  
SALESPERSON: MCBRIDE, JUDY A

LINE 1 CUSTOMER STATES NOISE WHEN DRIVING, SOUNDS LIKE LI  
GHT TAPPING OR KNOCKING, UNDER VEHICLE, CAN HEAR  
AT LOWER SPEEDS, GOES AWAY OR IS MUTED WHEN DRIVIN  
G FASTER

CAUSE: EXTERIOR - FOREIGN MATT  
TECH COMM: ROAD TEST VERIFIED CONCERN, USED STETHOSCOPE TO ISOLA  
TE NOISE COMING FROM INSIDE TRANS. PERFORMED LINE P  
RESSURE TEST AND FOUND FLUID PRESSURE NORMAL. INSPE  
CTED FLUID AND FOUND TO BE HEAVILY BURNED & CONTAI  
NED MAINTAINED WITH METAL SHAVINGS. REMOVED TRANS & DISAMB  
LE. INSPECTED & FOUND INPUT SHAFT TO HAVE EXCESSIVE  
PLAY CAUSING SHAFT TO GRIND INTO TRANS CASE. METAL  
SHAVINGS FOUND THROUGHOUT TRANS. FOUND SEVERAL BE  
RINGS RACES SCORED FROM METAL. CLUTCH PISTONS & OTH  
ER SEALS HAVE CUTS FROM METAL. NEC TO REPLACE TRANS  
ASSY DUE TO SEVERE FLUID CONTAMINATION FROM INTER  
NAL DAMAGE. RESET FRT CAMBER AND TOE ON BOTH SIDES.

~~ROAD TEST VERIFIED REPAIRS~~

REPAIR 1 TRANSMISSION ASSEMBLY - REPLACE  
OPCODE: K7000  
HRS: 6.80 OTH HRS: .50  
PRIMARY TECH: RONALD BOJANOWSKI JR M235421  
WARR PARTS: 5

SALE TYPE: WARRANTY WTY

PARTS	DESC	FP	QTY	PRICE	SALE TYPE	WTY
SN	15297663	TRANSMISS	Y 1		WARRANTY	WTY
SN	22681964	CORE-TRAN	N 1		WARRANTY	WTY
SN	15234609	FLUID-A/T	N 1		WARRANTY	WTY
SN	15250985	FLUID-A/T	N 2		WARRANTY	WTY
SN	15231847	ADDITIVE-	N 1		WARRANTY	WTY

REPAIR 2 WHEEL ALIGNMENT - CHECK AND/OR ADJUST  
OPCODE: E2020  
HRS: 1.00

SALE TYPE: WARRANTY WTY

LINE 2 Complimentary 27pt Inspection

Certification

All repairs & parts listed were furnished in  
compliance with Michigan Auto Repair Act (P.A.300). X

Disclaimer of Warranties

Any warranties on the product sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all  
warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and  
the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said  
products. Any limitation contained herein does not apply where prohibited by law.

07/13/2009 12:53

3138347036

USHER OIL

PAGE 04



SATURN OF SOUTHGATE

18800 Fort Street  
Southgate, MI 48195  
(734) 246-3300

A Member of The Suburban Collection

SERVICE  
INVOICE

CUSTOMER COPY

STATE REGISTRATION NO. F143003

SO# 4188534 DATE/TIME IN: 7/07/2009 10:51 DATE/TIME OUT: 7/10/2009 10:47  
TAG# 6627 SA: DENISE BENSON DOC COUNT: 1 PAGE: 2

03 5GZCZ33D63S916773

REPAIR 1 SAFETY INSPECTION  
OPCODE: M5200

SALE TYPE: INTERNAL SE INT

PRIMARY TECH: RONALD BOJANOWSKI JR M235421

COMPLETE YOUR CSI SURVEY FOR A CHANCE TO WIN \$100 GAS CARD

CUSTOMER SIGNATURE \_\_\_\_\_ CUSTOMER TOTAL ..... \$ .00

**Certification**

All repairs & parts listed were furnished in compliance with Michigan Auto Repair Act (P.A.300). X \_\_\_\_\_

**Disclaimer of Warranties**

Any warranties on the product sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.





SATURN OF FLINT

2430 Dutcher Road  
Flint, MI 48632  
(810) 720-8800

SERVICE INVOICE

State Registry No: F152391

Service Order Number		Service Advisor		VIN	
168001		NICHOLAS MARTIN		5GZCZ33D3846808919	
Color	Year	Make/Model	License	Engine	Skid
	2004	SATURN WEFWD		L61 2.2LL4	
Mileage In/Out	Tag	Deliver/Date	Port Count	Plan	
111949 / 11954	8001		1		
Tax Expense		Date/Time In		Date/Time Out	
		7/13/2009 7:18		7/17/2009 16:00	

LINE 1 CS SES LIGHT IS ON AND TRANS FEELS LIKE IT IS SLIPPING NOW. ADVISE. AUTH: B

CAUSE: MODL/COMPNT - DAMAGE/CRACK  
TECH COMM: C/S SES LIGHT IS ON AND TRANS FEELS LIKE IT IS SLIPPING. C/ CODE P1882 RATIO SLIP. TRANS IS SLIPPING. NEEDS TO COME OUT FOR INSPECTION. REMOVED TRANS AND FOUND SHEAVE DAMAGE AND CASE DAMAGE DUE TO CLUTCH HOUSING BREAKING. C/ REPLACED TRANS ASM AND COMPLETED ALIGNMENT, SET BOTH TOE REASSEMBLED CORE  
CUST TO PAY 25% OF TOTAL

REPAIR 1 TRANSMISSION ASSEMBLY - REPLACE  
OPCODE: K7000  
HRS: 6.80 OTH HRS: .80  
PRIMARY TECH: ROGER COMBS JR. M160886  
WARR PARTS: 13 AMT: 3235.32  
SALE TYPE: WARRANTY - \$492.94  
CASH - GM 164.31

PARTS	DESC	FP	QTY	PRICE	SALE TYPE	
SN	11609618 NUT	N	2	5.796	WARRANTY - GM	\$8.69
					CASH - GM	2.90
SN	09180138 BOLT/SCRE	N	3	1.484	WARRANTY - GM	\$3.34
					CASH - GM	1.11
SN	11076671 SPLIT PIN	N	2	3.500	WARRANTY - GM	\$5.25
					CASH - GM	1.75
SN	15842512 PIPE ASM-	N	1	32.970	WARRANTY - GM	\$24.77
					CASH - GM	8.24
SN	15297663 TRANSMISS	Y	1	4170.740	WARRANTY - GM	\$3128.01
					CASH - GM	1042.6
SN	22681964 CORE-TRAN	N	1	980.000	WARRANTY - GM	\$735.0
					CASH - GM	245.0
SN	15250985 FLUID-A/T	N	2	33.600	WARRANTY - GM	\$50.4
					CASH - GM	16.8
SN	15234609 FLUID-A/T	N	1	9.394	WARRANTY - GM	\$7.0
					CASH - GM	2.3
SN	15231847 ADDITIVE-	N	1	10.416	WARRANTY - GM	\$7.8
					CASH - GM	2.6

Disclaimer of Warranties  
The seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. All Service Labor repairs are warranted for 90 days or 4000 miles, whichever occurs first. Except for abuse.  
Service Repairs Checked and Approved By: X Authorized Representative  
X Customer Signature





SATURN OF FLINT

2430 Dutcher Road  
Flint, MI 48532  
(810) 720-8800

**SERVICE INVOICE**

State Registry No: P152391

Sold to:	Service Order Number	Service Advisor	VIN	
	168001	NICHOLAS MARTIN	5GZCZ93D94S806918	
	Tax	Dbg. Count	Date/Time In	Date/Time Out
	8001	1	7/13/2009 7:18	7/17/2009 16:00

LINE TOTAL

\$3991.01

LINE 2\*      CUST PAYS 25% OF LINE 1  
TECH COMM:    CUST TO PAY 25% OF TOTAL  
                 DW

EST.:      \$ .00

REPAIR    1      INFORMATION LINE  
OPCODE: M5300  
PRIMARY TECH: ROGER COMBS JR. M160886

SALE TYPE: CASH - GM      \$ .00

"\*" Following the line number denotes added operation.

"COMPLETELY SATISFIED"?    SERVICE MGR D.BARNES @810/720-8800

LABOR .....      \$164.31  
PARTS .....      \$833.44  
TAX (Michigan State)      \$14.70  
CUSTOMER TOTAL .....      \$983.05  
PAYMENT (Cash (225) )      \$983.05

CUSTOMER SIGNATURE \_\_\_\_\_

<p><b>Disclaimer of Warranties</b> The seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. All Service Labor repairs are warranted for 90 days or 4000 miles, whichever occurs first. All Saturn replacement parts are warranted for 12 months or 12,000 miles, whichever occurs first. Except for abuse.</p>	<p>Service Repairs Checked and Approved By: <input checked="" type="checkbox"/> _____ Authorized Representative</p>
	<p><input checked="" type="checkbox"/> _____ Customer Signature</p>

SATURN OF FLINT  
2430 DUTCHER RD  
FLINT, MI 48532  
810-720-8600

SATURN OF FLINT1  
0075420008014094042000

Date: 07/17/2009 05:47:58 PM

CREDIT CARD SALE

TRAN AMOUNT: \$983.05

CLERK ID: cashier  
INVOICE #: 168001

Thank you for your business

Customer Copy



SATURN OF GREEN BROOK LLC  
 270 Route 22 West  
 Green Brook, NJ 08812  
 (732) 752-8383  
 www.saturnofgreenbrook.com

*HTT  
 Tiff: w!*

SERVICE  
 INVOICE

SO# 113867 DATE/TIME IN: 7/15/2009 9:00 DATE/TIME OUT: 7/20/2009 16:41  
 TAG# 770 SA: CARLOS MORA- DOC COUNT: 1 PAGE: 1

5GZCZ33D63S813708  
 2003 SATURN VUE FWD WHITE  
 ENGINE: L61 2.2LL4

MILES IN/OUT 68373 / 68375  
 DEL DATE: 7/15/2009

LINE 1 CUST STATES SES LIGHT IS ON EST.: \$0.00  
 TECH COMM: TECH CONFIRMED WAS NECC. TO REPLACE FUEL CAP AND  
 CLEAR CODES TO CURE CONCERN.

REPAIR 1 FUEL TANK FILLER CAP REPLACEMENT SALE TYPE: CASH \$21.00  
 OPCODE: L1020  
 HRS: .20  
 PRIMARY TECH: RICHARD PETRUCCELLI

PARTS	DESC	FP	QTY	PRICE	SALE TYPE	
SN	10372865 CAP ASM-F	N	1	24.700	CASH	\$24.70

LINE TOTAL \$45.70

LINE 2 395 CUST STATES CAR SHAKES @ 20-30 MPH  
 CAUSE: ROTATE PART - WORN/STRIP  
 TECH COMM: TECH CONFIRMED CODE PRESENT P1752 NO DRIVE.  
 PERFORM DIAGNOSIS TO DETERMINE TRANSMISSION  
 REPLACEMENT. FOUND SEVERE METAL CONTAMINATION IN  
 FLUID AND CAR DOES NOT ACCELERATE ABOVE 20 - 25  
 MILES PER HOUR. REPLACED TRANSMISSION COMPLETE  
 REPLACED COOLER LINES AND PERFORM COMPLETE FRONT  
 END ALIGNMENT TO CURE CONCERN. CUSTOMER TO PAY 25%  
 OF REPAIR SECOND OWNER UNDER 100,000 MILES.

REPAIR 1 TRANSMISSION ASSEMBLY - REPLACE SALE TYPE: WARRANTY PO WTY  
 OPCODE: K7000 CASH 194.91  
 HRS: 7.90  
 PRIMARY TECH: RICHARD PETRUCCELLI  
 WARR PARTS: 7

PARTS	DESC	FP	QTY	PRICE	SALE TYPE	WTY
SN	15297663 TRANSMISS	Y	1		WARRANTY POLICY	WTY
					CASH	1042.69
SN	22681964 CORE-TRAN	N	1-		WARRANTY POLICY	WTY
					CASH	245.00
SN	15250985 FLUID-A/T	N	1		WARRANTY POLICY	WTY
					CASH	8.40
SN	15234609 FLUID-A/T	N	2		WARRANTY POLICY	WTY
					CASH	9.70

*16904  
 16009  
 1108 CF*

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 including any implied warranty of merchantability or fitness for a particular  
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SATURN OF GREEN BROOK LLC  
 270 Route 22 West  
 Green Brook, NJ 08812  
 (732) 752-8383  
 www.saturnofgreenbrook.com

SERVICE  
 INVOICE

SO# 113867 DATE/TIME IN: 7/15/2009 9:00 DATE/TIME OUT: 7/20/2009 16:41  
 TAG# 770 SA: CARLOS MORA- DOC COUNT: 1 PAGE: 2

04 5GZCZ33D63S813708

PARTS	DESC	FP	QTY	PRICE	SALE TYPE	WTY
SN	15231847 ADDITIVE-	N	1		WARRANTY POLICY	WTY
					CASH	2.60
SN	15842512 PIPE ASM-	N	1		WARRANTY POLICY	WTY
					CASH	8.24
SN	09180138 BOLT/SCRE	N	1		WARRANTY POLICY	WTY
					CASH	.17

LINE TOTAL \$1016.91

LINE 3 CUST STATES CAR HAS NO PICK UP EST.: \$0.00  
 TECH COMM: REPAIR RELATED TO LINE TWO (2)

REPAIR 1 REPAIR RELATED TO LINE 2  
 OPCODE: M5300 SALE TYPE: CASH \$0.00  
 PRIMARY TECH: RICHARD PETRUCCELLI

\*\*\*ANY QUESTIONS OR CONCERNS PLEASE CONTACT ANTHONY RUSSO\*\*\*

CUSTOMER SIGNATURE \_\_\_\_\_

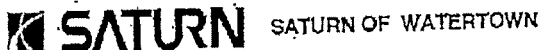
LABOR	\$215.91
PARTS	\$846.70
MISC MATERIALS	\$0.50
HAZD MATERIALS	\$0.50
TAX (NEW JERSEY SALE)	\$74.46
CUSTOMER TOTAL	\$1138.07
PAYMENT (PAYMENT DUE)	\$1138.07

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FROM :NORTHEAST UTILITIES

FRX NO. :860 665-2058

Jul. 24 2009 02:09PM P1



715 Straits Turnpike  
Watertown, CT 08795  
(860) 945-4765

CASH \$ \_\_\_\_\_  
 CHECK # \_\_\_\_\_  
 CREDIT CARD : VISA DISCOVER M/C AMEX

Co.# 03

To: JULIE

GUEST:		Service Order Number		Service Consultant		VIN	
10/2		268060		MICHAEL LIPINSKI		5GZCZ43D33S821917	
Color	Year	Make/Model	License	Engine	Sk #		
	2009						
Mileage In/Out	Tag	Delivery Date	Fate	Doc Count	Plan		
99975 /	806	7/10/2009		1			
To / From		Date/Time In		Date/Time Out			
		7/10/2009 8:51		7/22/2009 16:02			

LINE 1 CUSTOMER STATES TRANSMISSION IS GOING

AUTH: A

TECH COMM: TECHNICIAN VERIFIED THE CUSTOMERS CONCERN. PERFORMED PRESSURE TEST FAILED, DISSESAMBLE AND FOUND METAL THROUGHOUT UNIT, GEAR TEETH CHEWED. REMOVED AND REPLACED THE FAULTY CASE COVER, FILTER, VALVE BODY, TORQUE CONVERTER AND FLUSHED COOLER LINES AND COOLER. REASSEMBLED AND RETEST CUSTOMERS CONCERN CORRECTED.

WARRANTY  
12 mos  
JK

REPAIR 1 COVER ASSEMBLY VARIABLE DRIVE AND DRIVEN PULLEY A

OPCODE: K7104

HRS: 8.40

OTH HRS:

PRIMARY TECH: JOSEPH TUPAY

WARR PARTS: 10

SALE TYPE: WARRANTY -

WTY

PARTS	DESC	REP	QTY	PRICE	SALE TYPE	
SN	15297659 COVER ASM		1		WARRANTY - GM	WTY
SN	22737082 CORE-CONV N		1		WARRANTY - GM	WTY
SN	24226576 FILTER ASM		1		WARRANTY - GM	WTY
SN	24226386 PLATE ASM N		1		WARRANTY - GM	WTY
SN	15297657 BODY ASM		1		WARRANTY - GM	WTY
SN	22720281 CORE BODY N		1		WARRANTY - GM	WTY
SN	24220201 CASEY-CA N		1		WARRANTY - GM	WTY
SN	15250985 FLUID-A/T N		2		WARRANTY - GM	WTY
SN	15231847 ADDITIVE- N		1		WARRANTY - GM	WTY
SN	15863186 SEALER-TR N		1		WARRANTY - GM	WTY
SN	15297655 CONVERTER N		1		WARRANTY - GM	WTY
SN	22681965 CORE-CONV N		1-		WARRANTY - GM	WTY

LINE 2 CUSTOMER STATES NOISE IN REAR END WHEN IN REVERSE

TECH COMM: TECHNICIAN REPAIRED CONCERN THROUGH LINE 1.

REPAIR 1 DIAGNOSIS

OPCODE: M6000

SALE TYPE: INTERNAL SE

INT

PRIMARY TECH: JOSEPH TUPAY

PARTS	DESC	FP	QTY	PRICE	SALE TYPE	
SN	21170863 KEY ASM-D N		1		INTERNAL SERVIC	INT

Disclatmer of Warranties

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FROM : NORTHEAST UTILITIES

FAX NO. : 860 665-2058

Jul. 24 2009 02:10PM P2



SATURN OF WATERTOWN

715 Straits Turnpike  
Watertown, CT 06795  
(860) 945-4755

GUEST  
INVOICE

TO : JULIE

Co.# 03

GUEST:	Service Order Number	Service Consultant	VIN
2072	289060	MICHAEL LIPINSKI	5GZCZ48D88S021917
Eq	Doc Count	Date/Time In	Date/Time Out
806	1	7/10/2009 8:51	7/22/2009 18:02

SERVICE APPOINTMENTS AVAILABLE ONLINE AT [INGERSOLLAUTO.COM](http://INGERSOLLAUTO.COM)

CUSTOMER SIGNATURE \_\_\_\_\_

CUSTOMER TOTAL ..... \$ .00

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FROM :

FAX NO. :

Jun. 18 1998 09:06PM P5



SATURN OF MONTGOMERY, INC. 8000 Eastern Bypass  
 Montgomery, AL 36116  
 (334) 280-2064

SERVICE INVOICE

Co.# 0

Sold To:		Service Order Number	Service Advisor	VIN
		99591	ROBERT COMBS	5GZCZ33D53S918900
Color	Year	Make/Model	License	Engine
SILVER W	2003			
Mileage In/Out	Tag	Delivery Date	Rate	Doc. Count
111196/		8/18/2003		1
Tax Exempt	Date/Time In	Date/Time Out		
	7/09/2009 13:53	7/23/2009 14:11		

LINE 1 TOW IN. CUSTOMER STATES CAR ACTED LIKE THE TRANS W AS SLIPPING. AFTER A WHILE IT STOPPED PULLING. LEFT IT SIT AND COOL AND IT PULLED OFF AGAIN AND RASED BY TO THE HOUSE. ADVISE.  
 CAUSE: MODL/COMPNT - WORN/STRIPD  
 TECH COMM: P1789. REPLACED CASE COVER, TORQUE CONVERTER, INT FILTER, FLUSHED COOLER, UPDATED BCM, ALIGNED  
 70% CUSTOMER PAY = \$2274.38

REPAIR 1 COVER ASSEMBLY, VARIABLE DRIVE AND DRIVEN PULLEY A  
 OPCODE: K7104 SALE TYPE: WARRANTY PO WTY  
 HRS: 7.60 OTH HRS: 1.80  
 PRIMARY TECH: 771  
 WARR PARTS: 11

**PAID JUL 23 2009** *Ref Post # 11074 \$ 2274.38*

PARTS	DESC	WP	QTY	PRICE	SALE TYPE	WTY
SN 24220201	GASKET-C/	N	1		WARRANTY POLICY	WTY
SN 24220892	PLUG-TRAN	N	1		WARRANTY POLICY	WTY
SN 15297659	COVER ASM	Y	1		WARRANTY POLICY	WTY
SN 22737082	CORE-COVE	N	1		WARRANTY POLICY	WTY
SN 15297655	CONVERTER	N	1		WARRANTY POLICY	WTY
SN 22681965	CORE-COVN	N	1		WARRANTY POLICY	WTY
SN 24226576	FILTER AS	N	1		WARRANTY POLICY	WTY
SN 15231847	ADDEPIVE-	N	2		WARRANTY POLICY	WTY
SN 15863186	SEALER-TR	N	1		WARRANTY POLICY	WTY
SN 15250985	FLUID-A/T	N	2		WARRANTY POLICY	WTY
SN 24211020	SEAL-A/TR	N	2		WARRANTY POLICY	WTY

COMMENTS: CUSTOMER TO PAY 70% OF \$3249.11 = \$2274.38 SATURN TO PAY REMAINDER.

CUSTOMER SIGNATURE \_\_\_\_\_ CUSTOMER TOTAL ..... \$ .00

*12/12 PARTS & LABOR WARRANTY  
 ON WORK DONE ON THIS R.O.  
 99591*

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FROM :

FAX NO. :

Jun. 18 1998 09:07PM P6



SATURN OF MONTGOMERY, INC. 3000 Eastern Bypass  
 Montgomery, AL 36118  
 (884) 260-2084

SERVICE INVOICE

Co.# 0

Sold To:		Service Order Number	Service Advisor	VIN
		98753	ROBERT COMBS	5GZCZ3SD589919800
Color	Year	Make/Model	License	Engine
SILVER W/	2003			
Mileage In/Out	Tag	Delivery Date	Rate	Doc. Count
111249 / 111255		8/18/2003		1
Tag Exempt		Date/Time In		Date/Time Out
		7/24/2009 8:13		8/08/2009 8:23

LINE 1 TOW IN. CUSTOMER STATES CAR WILL NOT PULL OFF AND IS LEAKING FLUID. ADVISE.

AUTH: AP

CAUSE: MODL/COMPNT - NO/BAD COMM  
 TECH COMM: VALVE BODY INTERNAL FAULT. REPLACE VALVE BODY.  
 ALSO REOLACE LEFT AXLE SHAFT OIL SEAL  
 VTT GOODWILL POLICY

REPAIR 1 CONTROL VALVE BODY REPLACEMENT  
 OPCODE: K6560 SALE TYPE: WARRANTY PO WTY  
 HRS: 2.20  
 PRIMARY TECH: 771  
 WARR PARTS: 4

PARTS	DESC	QTY	PRICE	SALE TYPE	WTY
SN 24235475	SEAL ASM	1		WARRANTY POLICY	WTY
SN 15250985	FLUID A/T	1		WARRANTY POLICY	WTY
SN 15297657	BODY ASM	1		WARRANTY POLICY	WTY
SN 22720281	CORE-BODY	1		WARRANTY POLICY	WTY
SN 24226386	PLATE ASM	1		WARRANTY POLICY	WTY

NET ITEM: T TOWING SALE TYPE  
 PO#: 31578 WARRANTY POLICY WTY

CUSTOMER SIGNATURE \_\_\_\_\_ CUSTOMER TOTAL ..... \$ .00

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FROM :

FAX NO. :

Jun. 18 1998 09:08PM P7



SATURN OF MONTGOMERY, INC. 3000 Eastern Bypass  
 Montgomery, AL 36116  
 (334) 260-2084

SERVICE INVOICE

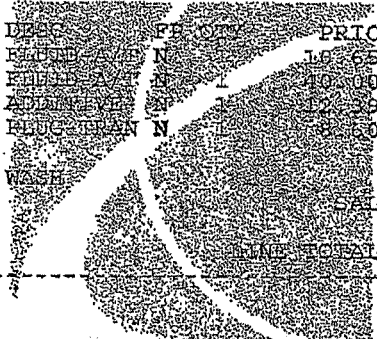
Sold To:		Service Order Number		Service Advisor		VIN		Co.# 0	
		95107		ROBERT COMBS		8GZCZ38D539918900			
		Color Year		Make/Model		License		Engine Sit.#	
		SILVER W/ 2003							
		Mileage In/Out		Tag		Delivery Date		Rate	
		102841 /				8/18/2003			
		Tax Exempt		Date/Time In		Date/Time Out			
				7/01/2003 13:23		7/01/2003 14:26			

LINE 1 VUE VP7 AUTOMATIC

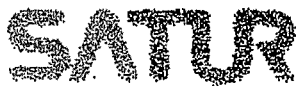
REPAIR 1 SERVICE AUTOMATIC TRANSAXLE, CHANGE FLUID  
 OPCODE: M5035 SALE TYPE: CUSTOMER PA \$80.00  
 HRS: 1.00  
 PRIMARY TECH: 026

PARTS	DESCRIPTION	PRICE	SALE TYPE
SN 15234609	FLUID	10.65	CUSTOMER PAY
SN 15250985	FLUID	40.00	CUSTOMER PAY
SN 15231847	FLUID	12.39	CUSTOMER PAY
SN 24220892	FLUID	8.60	CUSTOMER PAY

REPAIR 2 COURTESY CAR WASH  
 OPCODE: M5088 SALE TYPE: CUSTOMER PA \$0.00

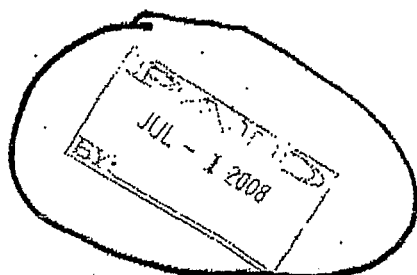


MINI TOTAL \$151.64



LABOR	\$80.00
PARTS	\$71.64
MISC MATERIALS	\$8.00
HAZD MATERIALS	\$0.50
TAX (COUNTY TAX)	\$1.79
TAX (CITY TAX)	\$2.51
TAX (ALABAMA STATE T)	\$2.87
CUSTOMER TOTAL	\$167.31
PAYMENT (MAST. CARD)	\$167.31

CUSTOMER SIGNATURE \_\_\_\_\_



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SATURN OF GREEN BAY

2800 Ramada Way  
Green Bay, WI 54304-5730  
(920) 497-6900

8/17/09

SERVICE INVOICE

EMAIL: saturngreenbay@bergstromauto.com  
WEB ADDRESS: www.bergstromauto.com

Co.# 02

Sold To		Service Order Number		Service Advisor		VIN	
		241690		KENT (GMIN) TREML		5GZCZ33D73S905930	
Color	Year	Make/Model		License	Engine	Stk#	
BLUE *2.2L*	2003	SATURN VUE FWD		952FVW	L61 2.2LL4	23961	
Mileage In/Out		Tag	Delivery Date	Rate	Doc Count	Plan	
86377 /			7/29/2003		1..		
Tax Exempt			Date/Time In		Date/Time Out		

-----email:-----

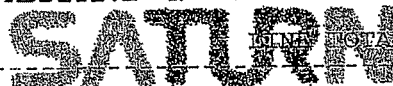
LINE 1 CUSTOMER STATES IT SEEMS LIKE TRANS WILL NOT LET YOU ACCELERATE AT TIMES.

AUTH: AE

CAUSE: ROTATE PART-NOISE OPERATI  
TECH COMM: CUSTOMER STATES IT SEEMS LIKE THE TRANS WILL NOT LET YOU ACCELERATE. TECH FOUND TRANSMISSION GROWLING AND SLIPPING. TECH REPLACED THE TRANSMISSION ASSEMBLY AND ADJUSTED PER SPECS. RETEST DROVE. ALL OK NOW.

REPAIR 1 TRANSMISSION ASSEMBLY REPLACEMENT SALE TYPE: WARRANTY PO \$701.84  
OPCODE: K7000  
HRS: 6.80 OTH HRS: 1.00  
PRIMARY TECH: 011  
WARR PARTS: 4 AMT: 4224.15

PARTS	DESC	QTY	PRICE	SALE TYPE	
SN 15297663	TRANSMISS	1	4170.74	WARRANTY POLICY	\$4170.74
SN 22681964	CORE-TRAN	1	980.00	WARRANTY POLICY	\$980.00
SN 15234609	FLUID-A/T	1	9.39	WARRANTY POLICY	\$9.39
SN 15250985	FLUID-A/T	1	33.60	WARRANTY POLICY	\$33.60
SN 15231847	ADDITIVE- N	1	10.42	WARRANTY POLICY	\$10.42



\$3945.95

OUR #1 GOALS "COMPLETELY SATISFIED" & "DEFINITELY RECOMMEND"

CUSTOMER SIGNATURE \_\_\_\_\_

CUSTOMER TOTAL ..... \$0.00

"Motor vehicle repair practices are regulated by chapter ATCP 132, Wis. Adm. Code, administered by the Bureau of Consumer Protection, Wisconsin Dept. of Agriculture, Trade and Consumer Protection, P.O.Box 8911 Madison, Wisconsin 53708-8911"

**Disclaimer of Warranties**  
The Seller, hereby expressly disclaims all warranties, either expressed or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products.



# Exhibit U

I, Dan Richardson, hereby state:

1. I am over eighteen years of age and have personal knowledge of the facts stated herein.
2. I purchased my 2002 Saturn Vue new from Saturn of Fairfield, in Fairfield, CT.
3. I first started having problems with the VTi transmission in my 2002 Saturn Vue in 2008. I took my 2002 Saturn Vue to Ace Automotive in Norwalk, Connecticut. Ace Automotive diagnosed transmission problems and serviced the VTi transmission fluid and sensor switch.

4. On August 11, 2009, when my 2002 Saturn Vue reached approximately 122,000 miles, the VTi transmission failed, and I contacted LakinChapman, LLC about the class notice I received in the mail and how I could receive the benefits of the Saturn settlement. The person I talked to at LakinChapman, LLC, suggested that I contact GM Customer Assistance Center. On August 11, 2009, I contacted the GM Customer Assistance Center and I spoke with a GM representative named Alex. Alex asked me some questions about my vehicle. I provided Alex my 2002 Saturn Vue's VIN, mileage, and other requested information. I then asked about the benefits available under the Saturn VTi settlement. I was then told by Alex at the GM Customer Assistance Center that I needed to have my vehicle towed into a Saturn dealership so that they could diagnosis the VTi transmission failure. She explained that if the Saturn dealership diagnosed my 2002 Saturn Vue with VTi transmission problems or failure, then the dealership would fix it under the settlement terms. After I talked to Alex I called Saturn of Fairfield and received an appointment for August 25, 2009 to bring my vehicle in for diagnosis.

5. On August 24, 2009, I had my 2002 Saturn Vue towed to Saturn of Fairfield. I paid approximately \$50 for the tow. On August 27, 2009 I called Saturn of Fairfield to follow up on the diagnosis and was told that my vehicle was diagnosed with a transmission failure, and I was quoted \$5,500 to replace the transmission. I then told the person at Saturn of Fairfield that Alex at the GM Customer Assistance Center told me that I was to receive the benefits of the Saturn VTi settlement, and under the settlement GM was going to pay 75% of the VTi transmission replacement. The person at Saturn of Fairfield responded that GM is no longer honoring the settlement, and I was responsible for the entire amount of \$5,500. After I got off the phone with Saturn of Fairfield I again contacted the GM Customer Assistance Center. Alex was unavailable, but I spoke with a lady about my case. The lady I spoke with reviewed my claim file, and told me that she was not sure why the dealership would tell me that GM is no longer honoring the settlement. She concluded the conversation by telling me that she would inquire as to the dealership's position, and someone would get back in touch with me.

6. On August 27, 2009, I received a telephone call from Alex at the GM Customer Assistance Center and she told me that they contacted GM corporate, and GM was no longer honoring the terms of the settlement and GM was reverting back to the 5 year/75,000 mile warranty. I was told by Alex to contact LakinChapman, LLC for further assistance as they had already received a lump sum payment for the VTi Transmission class action settlement.

7. Currently, my vehicle is at Saturn of Fairfield and it has not been repaired.

*Dan Richardson*

Dated: September 11, 2009

Sworn to and subscribed before me  
this 11<sup>th</sup> day of September, 2009.

*[Signature]*  
\_\_\_\_\_  
Notary Public

Commission Expires: November 30, 2011

# Exhibit V

## SERVICE BULLETIN



NO.:	<u>04020</u>
	SPECIAL POLICY
DATE:	<u>March 2004</u>
CATEGORY TYPE:	<u>Transaxle - 02</u>
CATEGORY:	<u>Automatic</u>

### SPECIAL POLICY

**SUBJECT:** SPECIAL POLICY ADJUSTMENT – EXTENDED TRANSMISSION WARRANTY COVERAGE FOR THE VARIABLE TRANSMISSION WITH INTELLIGENCE (VTi) TRANSMISSION

**MODELS:** 2002, 2003 AND 2004 VUE VEHICLES EQUIPPED WITH VTi (M75 AND M16) 2003 AND 2004 ION QUAD COUPE VEHICLES EQUIPPED WITH VTi (M75)

**TO:** ALL SATURN RETAILERS AND AUTHORIZED SERVICE PROVIDERS

#### CONDITION

Saturn has determined that 2002, 2003 and 2004 VUE and 2003 and 2004 ION Quad Coupe vehicles equipped with the VTi transmission may experience certain transmission concerns that might affect customer satisfaction, and may require repair or replacement.

#### SPECIAL POLICY ADJUSTMENT

This special policy bulletin has been issued to extend the warranty on the VTi transmission assembly for a period of 5 years or 75,000 miles (120,000 km), whichever occurs first, from the date the vehicle was originally placed in service, regardless of ownership. The repairs will be made at no charge to the customer.

Effective immediately, vehicles covered by extended vehicle service contracts are covered by this special policy.

#### VEHICLES INVOLVED

Involved are Saturn 2002, 2003 and 2004 VUE and 2003 and 2004 ION Quad Coupe vehicles equipped with the VTi transmission (RPOs M16 or M75). This policy is applicable to all VTi equipped vehicles with an in-service date prior to April 2004.

#### PARTS INFORMATION

Parts required to complete a repair under this special policy are to be obtained from Saturn Service Parts Operations (SSPO) as outlined in the current parts catalog.

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 — EXCEED CUSTOMER EXPECTATIONS —



**CUSTOMER NOTIFICATION**

Saturn will notify customers of this special policy on their vehicles via first-class mail. A copy of the customer letter is included with this bulletin.

**SERVICE PROCEDURE**

Diagnose and service as outlined in the applicable Saturn Service Manual or Technical Information Bulletin(s). Current Service Manuals and Technical Information Bulletins are available via the Electronic Service Information (eSI) web site.

**CLAIM INFORMATION**

For vehicles repaired under the terms of this special policy submit a claim using the applicable chart below:

If the vehicle is still within the 3 years and 36,000 miles, use Chart A.

**CHART A**

Service Performed	Case Type	Labor Op.	Net Item Amount	Net Item Code	# Days Rental	Admin. Hrs.
Applicable Labor Operation for Repair	VW	*	N/A	N/A	See Below	N/A
Rental Reimbursement	GW or SS	T5599	**	C	***	N/A
Customer Reimbursement ****	VW	T5600	***	R		0.2

If the vehicle is beyond 3 years or 36,000 miles but within the 5 years and 75,000 miles special policy coverage use Chart B.

**CHART B**

Service Performed	Case Type	Labor Op.	Net Item Amount	Net Item Code	# Days Rental	Admin. Hrs.
Applicable Labor Operation for Repair	SP	*	N/A	N/A	See Below	N/A
Rental Reimbursement	SP or SS	T5599	**	C	***	N/A
Customer Reimbursement ****	SP	T5600	***	R		0.2

\* To receive credit for a repair to the VTi transmission during the special policy period, submit a claim through the Saturn Retail System using the appropriate labor operation number and labor time from the electronic Labor Time Guide.

\*\* Net item amounts must be submitted as a miscellaneous sale. Rental reimbursement is not to exceed \$35/day.

\*\*\* Enter number of days vehicle was rented. Not to exceed 3 days.

\*\*\*\* Customer requests for reimbursement of previously paid repairs to VTi transmission assembly.

1. Retailers are empowered to use good judgment regarding rental cars. Should the rental exceed the special policy maximum 3-day allowance, contact the Customer Assistance Center at 1-800-828-2112, prompt 6, prompt 1.
2. **Labor operations claimed in this bulletin for rental reimbursement or customer reimbursement must be submitted on individual (unrelated to each other or the repair) CSO lines.**
3. The parts allowance should be the sum total of the current SSPO Retailer Net Price + 40% of all parts required for the repair.

#### **CUSTOMER REIMBURSEMENT**

Customers with claims for previously paid repairs to the VTi transmission assembly are instructed to contact their Saturn retailer to arrange for reimbursement. If the repair was performed at a non-Saturn facility, customers will need to provide the original paid receipt or invoice verifying the repair, proof of payment, and proof of ownership of the vehicle at the time of repair. If you have any questions regarding claim processing, please contact the Saturn Customer Assistance Center at 1-800-828-2112 prompt 6, prompt 1.

#### **Customer Reimbursement Claims – Special Attention Required.**

- A. Customer reimbursement claims must have the date of the VTi transmission assembly repair entered into the “repair date” field of the CSO in the “Labor Detail/Comments” screen.
- B. Customer reimbursement claims must have the mileage of the prior repair of the VTi transmission assembly repair entered on the “Service Order Hub” screen in the “miles in” field.
- C. Customer reimbursement claims must have entered into the “technician comments” field the CSO number (if repair was completed at a Saturn retail facility) date, mileage, customer name, and any deductibles and taxes paid by the customer.
- D. Customer reimbursement claims must be submitted on a different CSO than the special policy repair. This is because the repair date and mileage differ between the two repairs.



March 2004



Dear Saturn Owner,

We are writing to let you know of a special policy relating to 2002, 2003 and 2004 VUE and 2003 and 2004 ION Quad Coupe vehicles equipped with the VTi transmission. These vehicles may experience certain transmission concerns that might affect customer satisfaction, and may require repair or replacement.

**What We Will Do:**

Saturn will provide extended coverage for a period of 5 years from the date the vehicle was originally placed in service, or 75,000 miles, whichever occurs first. This special policy covers both the original owner, and any subsequent owners for the 5-year/75,000-mile duration. Please keep this letter with your other important glove box literature for further reference.

**This is not a recall.** At this time, it is not necessary to take your vehicle to your Saturn retailer as a result of this letter.

**What You Should Do:**

If your vehicle should require VTi transmission repairs within 5 years/75,000 miles, whichever comes first, Saturn will repair your vehicle at no charge. A Saturn retailer must perform repairs to qualify for this special coverage.

You will be eligible for reimbursement if you have already paid for some or all of the cost to have VTi transmission repairs, and your vehicle was within the 5-year/75,000-mile parameter at the time of the repair.

**Reimbursement:**

The enclosed form explains what reimbursement is available and how to request reimbursement if you have paid for repairs for the special policy condition.

We sincerely regret any inconvenience this may cause you. However, we have taken this action in the interest of your continued satisfaction with our product. If you have any questions, please contact your Saturn retailer or the Saturn Customer Assistance Center at 1-800-972-8876, or for the hearing impaired, 1-800-833-6000. We want you to know that we will do our best, throughout your ownership experience, to ensure that your Saturn provides you many miles of enjoyable driving.

Sincerely,

Saturn Corporation  
04020



Saturn Corporation  
Customer Assistance Center  
P.O. Box 1500  
Spring Hill, TN 37174

## SATURN

### VTi Transmission SPECIAL POLICY CUSTOMER REIMBURSEMENT PROCEDURE

If you paid for repairs associated with the VTi transmission assembly prior to March 15, 2004, you may be eligible to receive reimbursement.

Requests for reimbursement may include parts, labor, fees and taxes. Reimbursement may be limited to the amount the repair would have cost if completed by an authorized Saturn retailer.

Submitting a special policy reimbursement claim directly to your Saturn retailer may expedite processing, however; if you choose, you may file your claim through the Saturn Customer Assistance Center. Your claim will be acted upon within 60 days of receipt.

If your claim is:

- Approved, you will receive a check from your Saturn retailer or Saturn Corporation,
- Denied, you will receive a letter from your Saturn retailer or Saturn Corporation with the reason(s) for the denial, or
- Incomplete, you will receive a letter from your Saturn retailer or Saturn Corporation identifying the documentation that is needed to complete the claim and offered the opportunity to resubmit the claim when the missing documentation is available.

Please follow the instructions on the Claim Form provided on the reverse side to file a claim for reimbursement. If you have any questions or need assistance, please contact your Saturn retailer or the Saturn Customer Assistance at 1-800-972-8876, or for the hearing impaired, 1-800-833-6000.

**SATURN  
VTI TRANSMISSION SPECIAL POLICY CUSTOMER REIMBURSEMENT CLAIM FORM  
04020**

THIS SECTION TO BE COMPLETED BY CLAIMANT

Date Claim Submitted: \_\_\_\_\_

Vehicle Identification Number (VIN): \_\_\_\_\_

Mileage at Time of Repair: \_\_\_\_\_ Date of Repair: \_\_\_\_\_

Claimant Name (please print): \_\_\_\_\_

Street Address or PO Box Number: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ ZIP Code \_\_\_\_\_

Daytime Telephone Number (include Area Code): \_\_\_\_\_

Evening Telephone Number (include Area Code): \_\_\_\_\_

Amount of Reimbursement Requested: \$ \_\_\_\_\_

THE FOLLOWING DOCUMENTATION MUST ACCOMPANY THIS CLAIM FORM.

Original or clear copy of all receipts, invoices and/or repair orders that show:

- The name and address of the person who paid for the repair.
- The Vehicle Identification Number (VIN) of the vehicle that was repaired.
- What problem occurred, what repair was done, when it was done and who did it.
- The total cost of the repair expense that is being claimed.
- Payment for the repair in question and the date of payment.  
*(copy of front and back of cancelled check, or copy of credit card receipt)*

My signature to this document attests that all attached documents are genuine and I request reimbursement for the expense I incurred for the repair covered by this special policy.

Claimant's Signature: \_\_\_\_\_

Please provide this claim form and the required documents to your Saturn retailer or mail to the following address:

**Saturn Corporation  
Customer Assistance Center  
P. O. Box 1500  
Spring Hill, TN. 37174  
Mail Drop 371-999-S24**

S032004RFP01

AO 458 (Rev. 10/95) Appearance

UNITED STATES DISTRICT COURT

SOUTHERN

DISTRICT OF

NEW YORK

APPEARANCE

Case Number: 09-cv-09011(SAS)

To the Clerk of this court and all parties of record:


Enter my appearance as counsel in this case for

KELLY CASTILLO, NICHOLE BROWN,  
BRENDA ALEXIS DIGIANDOEMENICO,  
VALERIE EVANS, BARBARA ALLEN, STANLEY OZAROWSKI  
and DONNA SANTI ,

PLAINTIFFS

I certify that I am admitted to practice in this court.

11/5/2009  
Date

  
Signature

S. ALYSSA YOUNG SY6105  
Print Name Bar Number

630 THIRD AVENUE  
Address

NEW YORK NY 10017  
City State Zip Code

(212) 486-2400 (212) 486-3099  
Phone Number Fax Number

AO 458 (Rev. 10/95) Appearance

UNITED STATES DISTRICT COURT

SOUTHERN

DISTRICT OF

NEW YORK

APPEARANCE

Case Number: 09-cv-09011(SAS)

To the Clerk of this court and all parties of record:

Enter my appearance as counsel in this case for

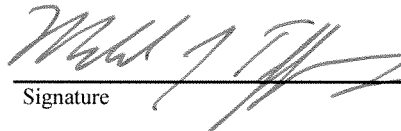
KELLY CASTILLO, NICHOLE BROWN,  
BRENDA ALEXIS DIGIANDOEMENICO,  
VALERIE EVANS, BARBARA ALLEN, STANLEY OZAROWSKI  
and DONNA SANTI ,

PLAINTIFFS

I certify that I am admitted to practice in this court.

11/5/2009

Date



Signature

MICHAEL J. TIFFANY

MT9367

Print Name

Bar Number

630 THIRD AVENUE

Address

NEW YORK

NY

10017

City

State

Zip Code

(212) 486-2400

(212) 486-3099

Phone Number

Fax Number